

NVR-101

Network Video Recorder

User Manual

Version: 2.8.0



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FOREWORD

Thank you for choosing QNAP products! This user manual provides detailed instructions of using the product. Please read carefully and start to enjoy the powerful functions of the product!

NOTE

- All features, functionality, and other product specifications are subject to change without prior notice or obligation.
- All brands and products names referred to are trademarks of their respective holders.

LIMITED WARRANTY

In no event shall the liability of QNAP Systems, Inc. (QNAP) exceed the price paid for the product from direct, indirect, special, incidental, or consequential software, or its documentation. QNAP makes no warranty or representation, expressed, implied, or statutory, with respect to its products or the contents or use of this documentation and all accompanying software, and specifically disclaims its quality, performance, merchantability, or fitness for any particular purpose. QNAP reserves the right to revise or update its products, software, or documentation without obligation to notify any individual or entity.



CAUTION

1. Back up your system periodically to avoid any potential data loss. QNAP disclaims any responsibility of all sorts of data loss or recovery.
2. Should you return any components of the product package for refund or maintenance, make sure they are carefully packed for shipping. Any form of damages due to improper packaging will not be compensated.

Important Notice

- Reading instruction
Please read the safety warnings and user manual carefully before using this product.
- Power supply
This product can only be used with the power supply provided by the manufacturer.
- Service
Please contact qualified technicians for any technical enquires. Do not repair this product by yourself to avoid any voltage danger and other risks caused by opening this product cover.
- Warning
To avoid fire or electric shock, do not use this product in rain or humid environment. Do not place any objects on this product.

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Safety Warning

1. This product can operate normally in the temperature of 0°C ~35°C and relative humidity of 0%~85%. Please make sure the environment is well-ventilated.
2. The power cord and devices connected to this product must provide correct supply voltage.
3. Do not place this product in direct sunlight or near chemicals. Make sure the temperature and humidity of the environment are in optimized level.
4. Unplug the power cord and all connected cables before cleaning. Wipe this product with a wet towel. Do not use chemical or aerosol to clean this product.
5. Do not place any objects on this product for the server's normal operation and to avoid overheat.
6. Do not place this product near any liquid.
7. Do not place this product on any uneven surface to avoid falling off and damage.
8. Make sure the voltage is correct in your location when using this product. If you are not sure about the voltage, please contact the distributor or the local power supply company.
9. Do not place any object on the power cord.
10. Do not attempt to repair this product in any occasions. Improper disassembly of the product may expose you to electric shock or other risks. For any enquiries, please contact the distributor.

Chapter 1 Introduction

1.1 Product Overview

Thank you for choosing NVR-101 Network Video Recorder (hereafter referred to as NVR). NVR is a dedicated network storage device for storing the recordings of network cameras actively. It integrates the advanced recording functions of popular network cameras into a user-friendly web UI. NVR can record video actively from various IP cameras located in local or remote sites instead of running complex software on a personal computer. It also supports real-time monitoring everywhere via the web.

1.2 Features

NVR features include:

Best Hardware Design

1. Embedded system with low power consumption.
2. Support 1 x high-speed SATA + 1 x eSATA hard drives.
3. Storage capacity up to 2 TB for long time recording.

Powerful Surveillance Features

1. High quality recordings in Motion-JPEG/ MPEG-4 (depends on supported camera).
2. All-in-one recording functions:
 - Continuous/ Manual/ Scheduled recording
 - Alarm recording (by motion detected or sensor triggered)
 - Alarm Recording Schedule
3. Various live video monitoring:
 - Single/ Quad/ Sequential mode
 - Exclusive Picture-in-Picture Display



Picture-in-Picture

4. Smart control of PTZ (Pan, Tilt, Zoom) & speed dome camera by direct clicking on video screen.
5. Support monitoring preset position control.
6. E-map function for easy preview of the camera location.
7. Real-time e-mail notification to user upon alert events.
8. Easy playback searching by date & time.
9. Support video snapshot.
10. Powerful pre-alarm and post-alarm recording.
11. Powerful host access control, specify the connections to be allowed and denied to access NVR.
12. Support audio recording function (optional)

High Performance

1. Video recording frame rate*:
 - Up to 120 frames at QVGA/ CIF (320x240)
 - Up to 40 frames at VGA (640x480)

* Real performance may vary according to the camera model and installed environment
2. Built-in high speed Gigabit LAN interface

High Reliability and Smart Features

1. Support extra secure data protection by RAID 1 (Mirroring) technology.
2. Support RAID 0, JBOD (Just a Bunch of Disks/ Linear) disk volume configuration.
3. Intelligent automatic system startup when power resumes after power outage.
4. Support UPS (Uninterruptible Power Supply) system for 24x7 services.
5. Convenient video backup to external USB storage by One Touch auto video backup button.

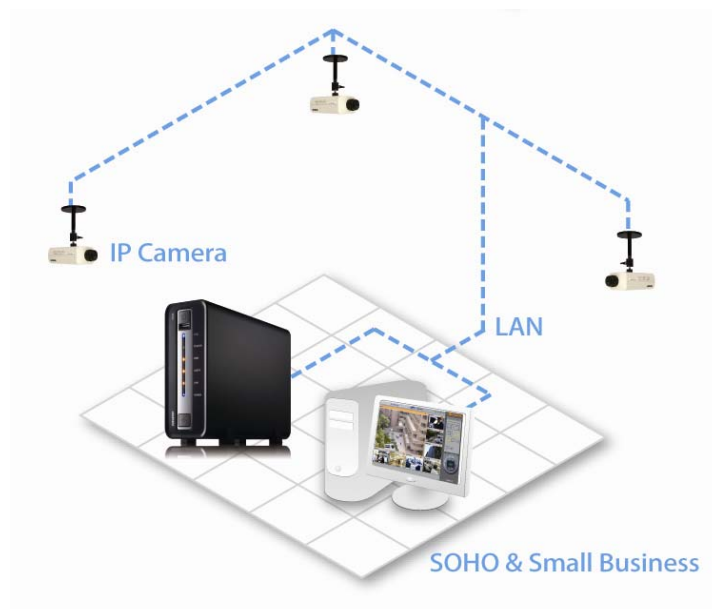
Powerful Network Services

1. Powerful authority management: the right to monitor and playback each camera can be separately defined for each individual user.
2. Built-in NTP server: date and time of the network cameras are synchronized with this NVR.
3. The world's only NVR with NAS feature embedded.
 - Network Neighborhood (SMB/CIFS)
 - FTP server
 - Web File Management (HTTP)

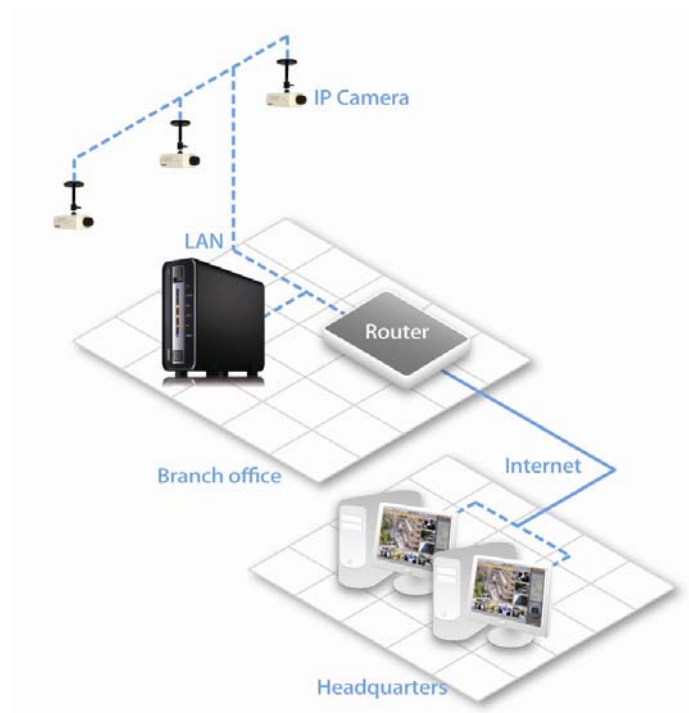
For more information of the designs and specifications, please refer to [Appendix D](#).

1.3 System Architecture

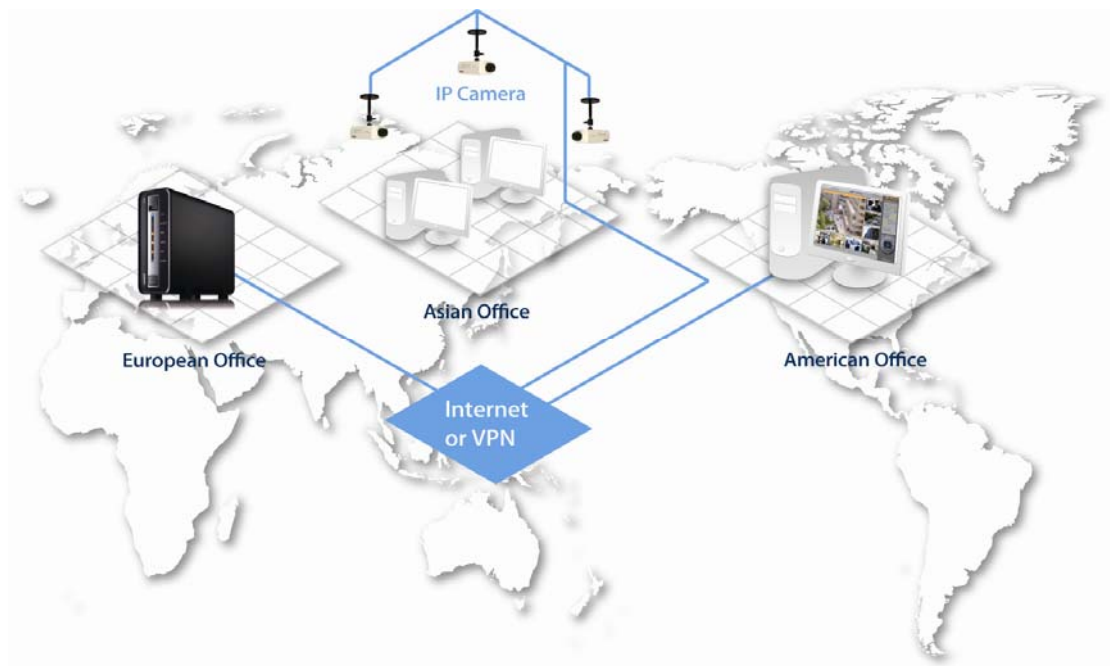
The following illustrations show how NVR can be applied in different network environment.



Network Surveillance Installation for SOHO and SMB



Remote Monitoring and Playback over the Internet



Central Surveillance Deployment for International Enterprise

1.4 Check Package Contents

Please check that your NVR package contains all the following items:

✓ Network Video Recorder



✓ Adaptor



✓ Power Cord



✓ CD-ROM (User manual & utility inclusive)



✓ Quick Installation Guide



✓ Screws



✓ Ethernet Cable



1.5 Hardware Illustration



1. One Touch Auto Video Backup Button
2. USB 2.0 Port
3. LED Indicators
4. Power Button
5. USB 2.0 Ports
6. eSATA Port
7. Giga LAN Port
8. Password & Network Settings Reset Button
9. Power Connector
10. K-lock Security Slot

Chapter 2 Install NVR

Pre-installation Notice

Before installing NVR, please make sure the following items are ready:

- Network connection devices
- Network cameras are configured
- The computer for configuring NVR and connection
- 1 hard disk
- 1 Philips screwdriver

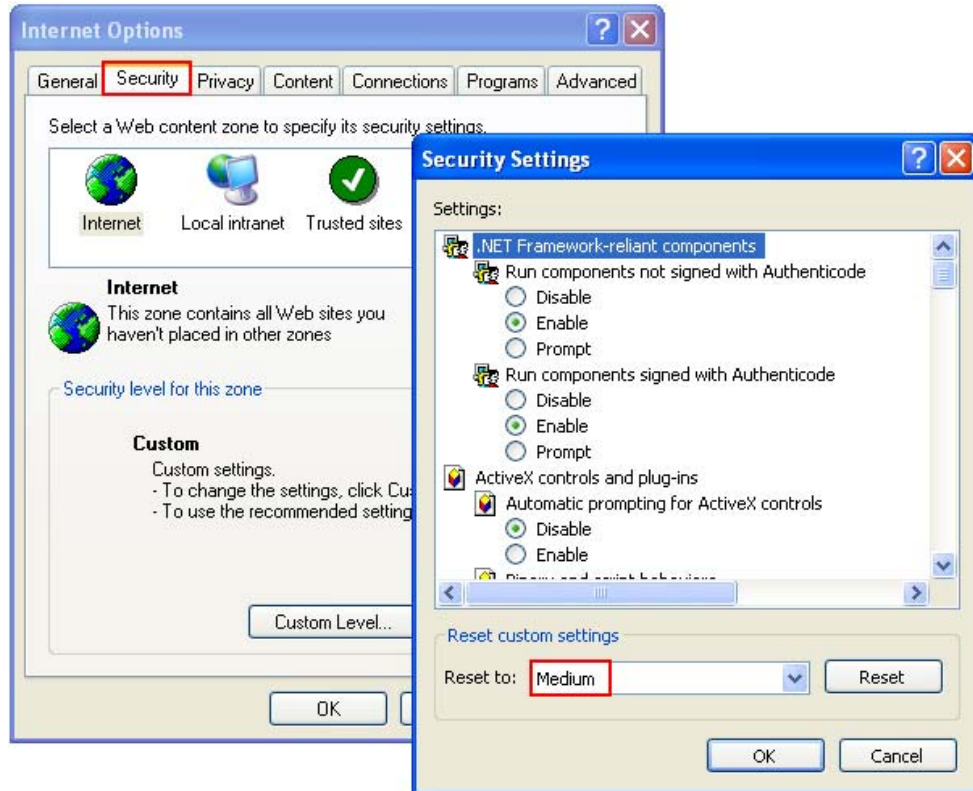
Personal Computer Requirements

For better system performance, your computer should at least fulfill the following requirements:

- CPU: Intel® Pentium 4, 2 GHz or above
- Operation System: Microsoft® Windows XP / Vista (32 bit)
- Memory: 512 MB or above
- Network Port: 100Mbps Ethernet port or above
- Web Browser: Microsoft® Internet Explorer 6.0 or above
- CD-ROM: Readable CD-ROM
- Recommended resolution: 1024 X 768 pixels or above

Security Setting of Web Browser

Please make sure the security level of the IE browser in Internet Options is set to Medium or lower.



Before you start to use NVR, please install the hardware and configure the system.

2.1 Install Hardware

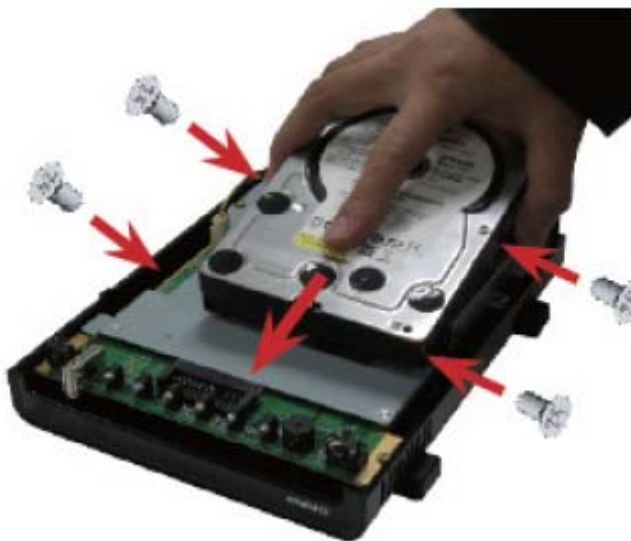
Please follow the steps below to install the hardware:

- Install the hard disk.
- Connect the network cable and power cord.
- Turn on the server.

1. Pull out the front case of NVR as shown below.



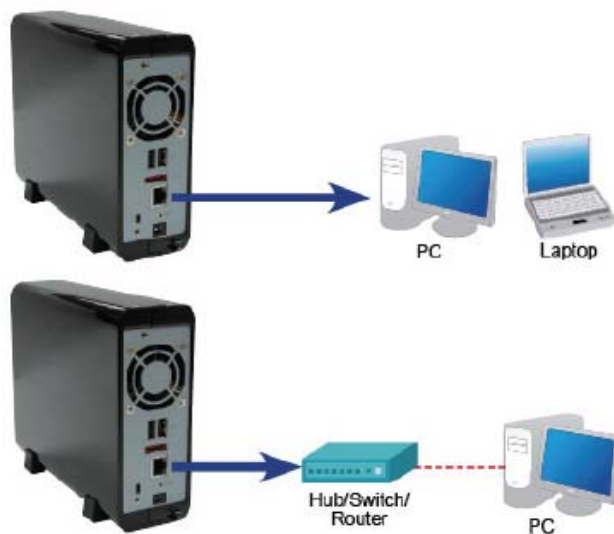
2. Install a hard disk in the drive plate. Make sure the disk holes of the disk match the holes of drive plate. Lock the disk with the provided flathead screws.



3. After installing the disk, cover NVR with the front case and fasten the round head screws.



4. Connect the network cable.



5. Connect the power cord and plug in the power cord to the socket.



6. Turn on the NVR. The server will beep once. Please wait for a while until the server beeps another time. The server has started up successfully.



2.2 System Configuration

After server is turn on and ready, please insert the product CD to the CD-ROM drive of your computer and follow the steps below to complete system configuration:

- Install Finder to search for NVR in the network
- Configure NVR by Finder
- Connect to the configured NVR and install ActiveX

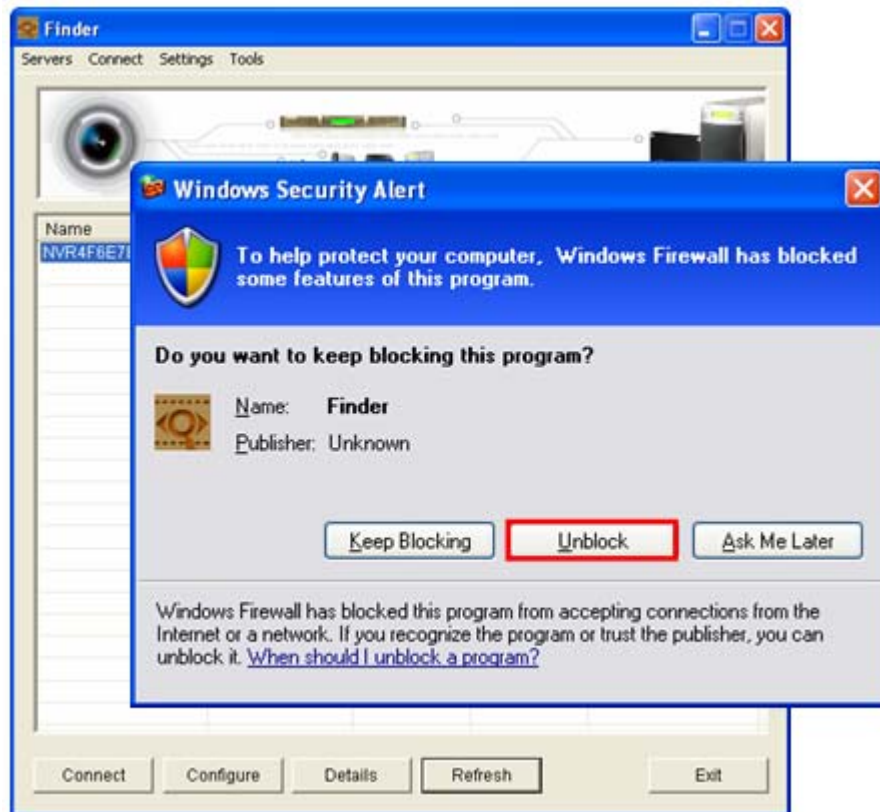
After that, you can check if the server is working properly by the web interface.

1. Install Finder

Execute the product CD, the following menu will be shown. Select **"Install Finder"**.



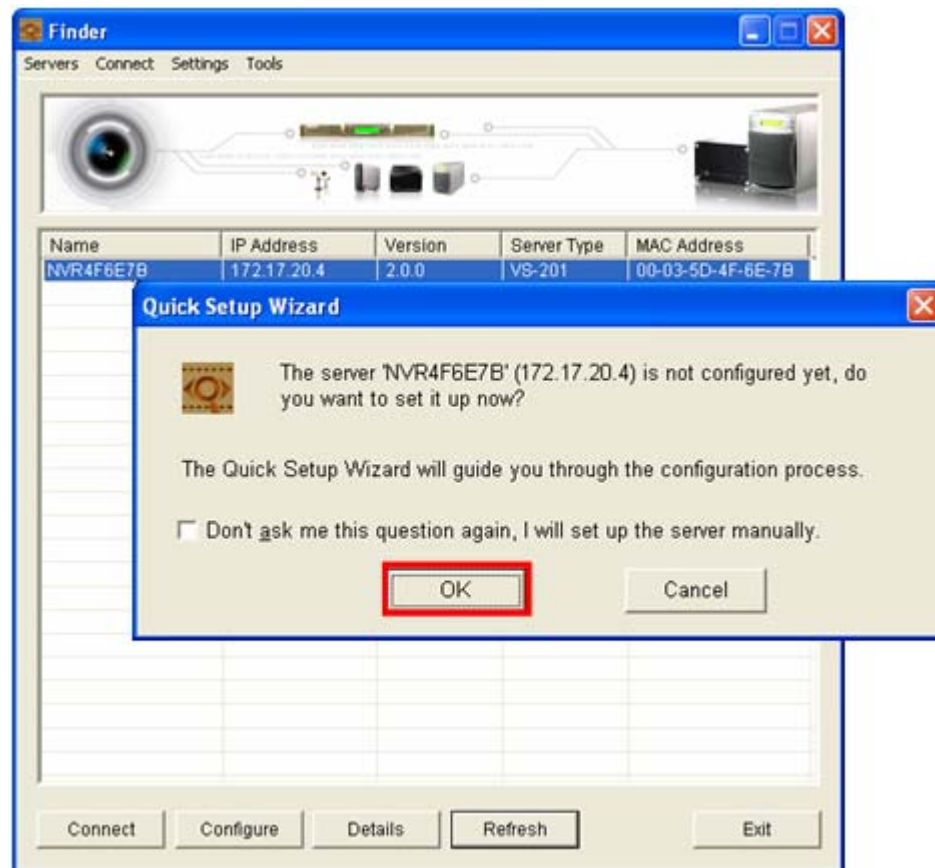
Follow screen instructions to install Finder. Finder will run automatically then. If you are using Windows XP SP2 or later, the following screen will be shown. Please select **"Unblock"**.



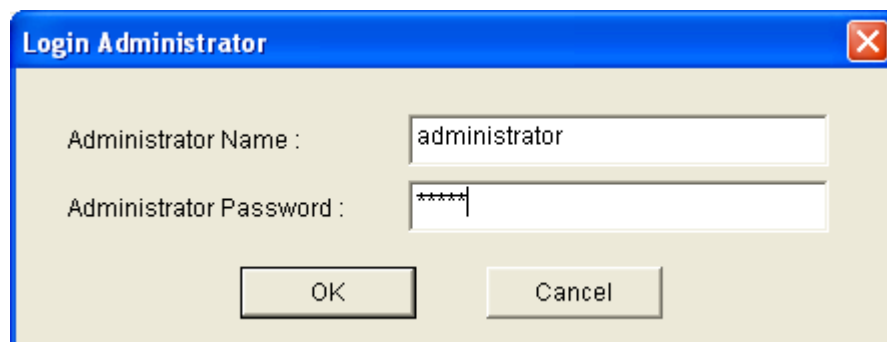
2. Execute Quick Setup

Finder will detect the NVR in the network and ask if you want to perform quick setup. Click **OK** to continue.

Note: If NVR is not found, click **Refresh** to try again.



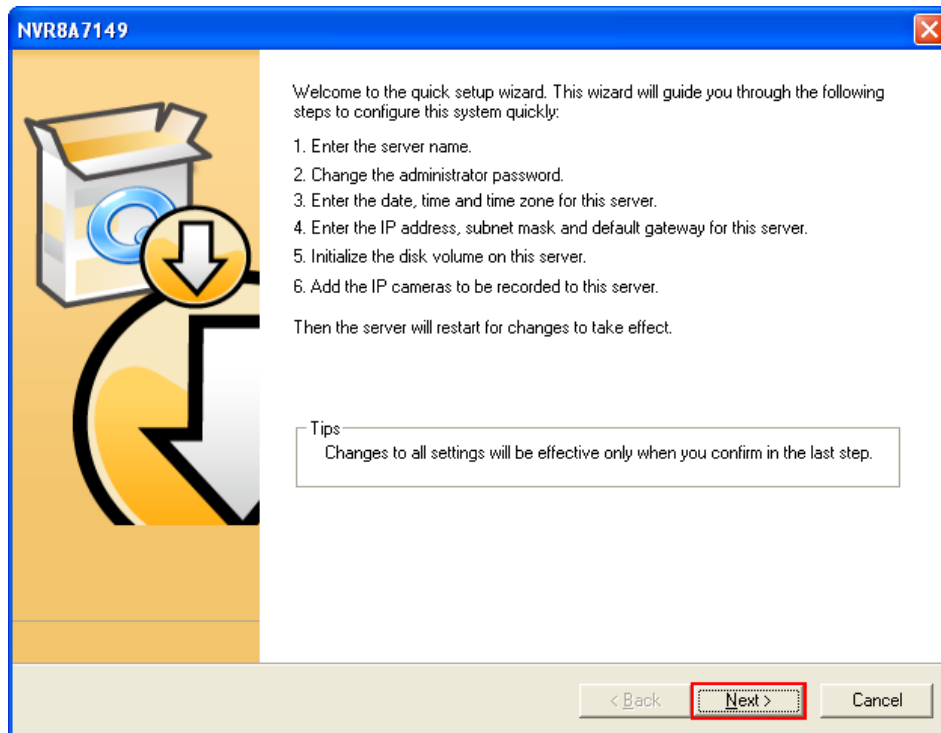
You must enter the administrator name and password to perform quick setup.



The default administrator name and password are as below:

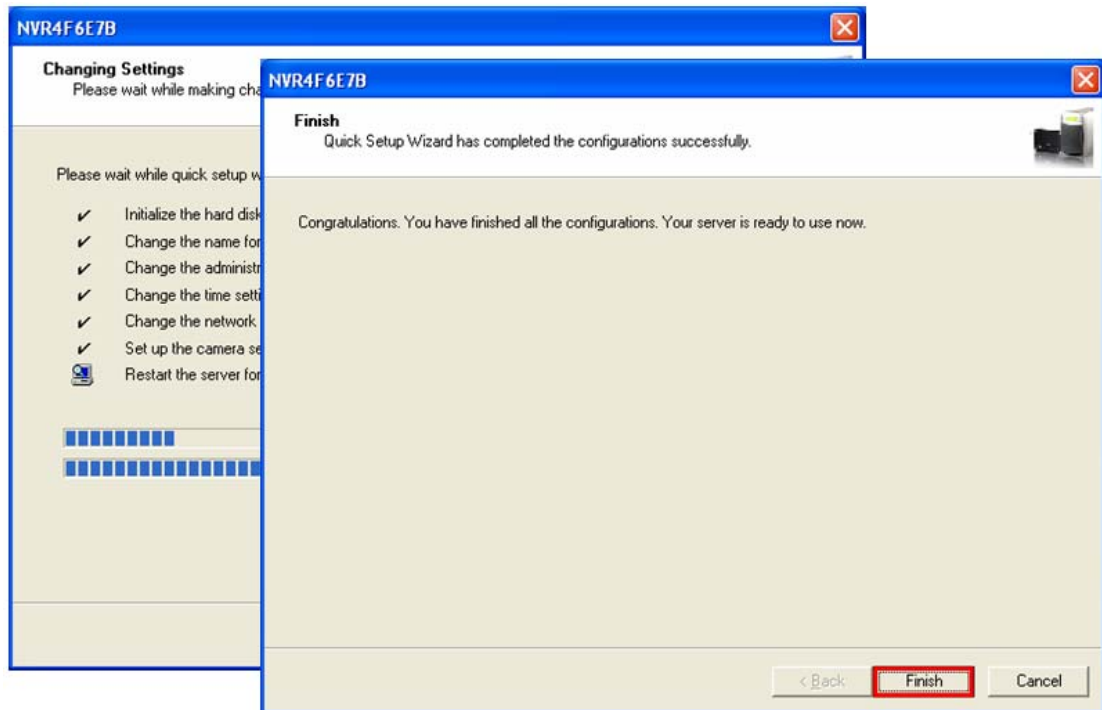
Use name: administrator
Password: admin

The first page of the Quick Setup Wizard will be shown. Click **Next** to continue and complete the configuration.

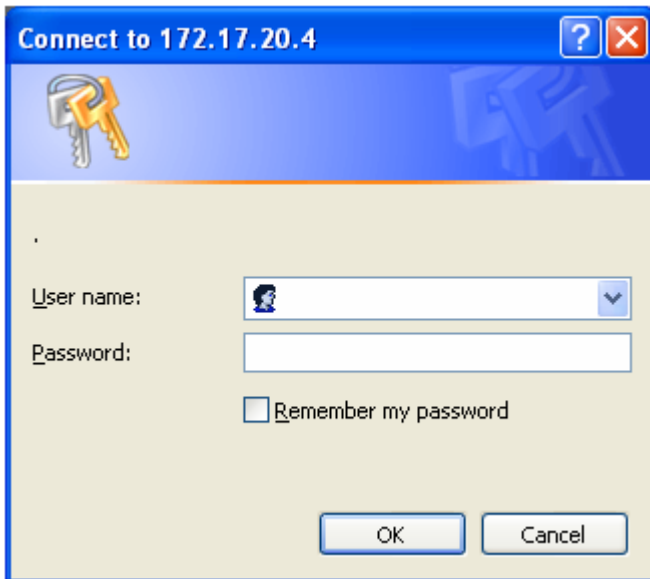


Note: Please make sure all the network cameras are configured and connected to the network.

NVR will restart after changing the settings. When quick setup is completed, click **Finish** to continue.

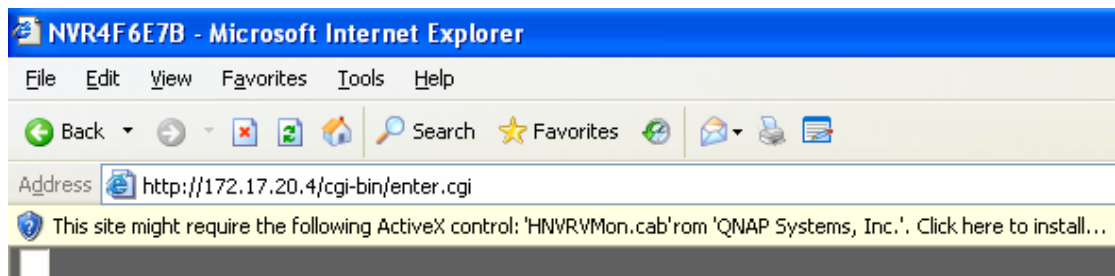


Select a NVR on the menu and double click the server name to enter the monitoring screen.

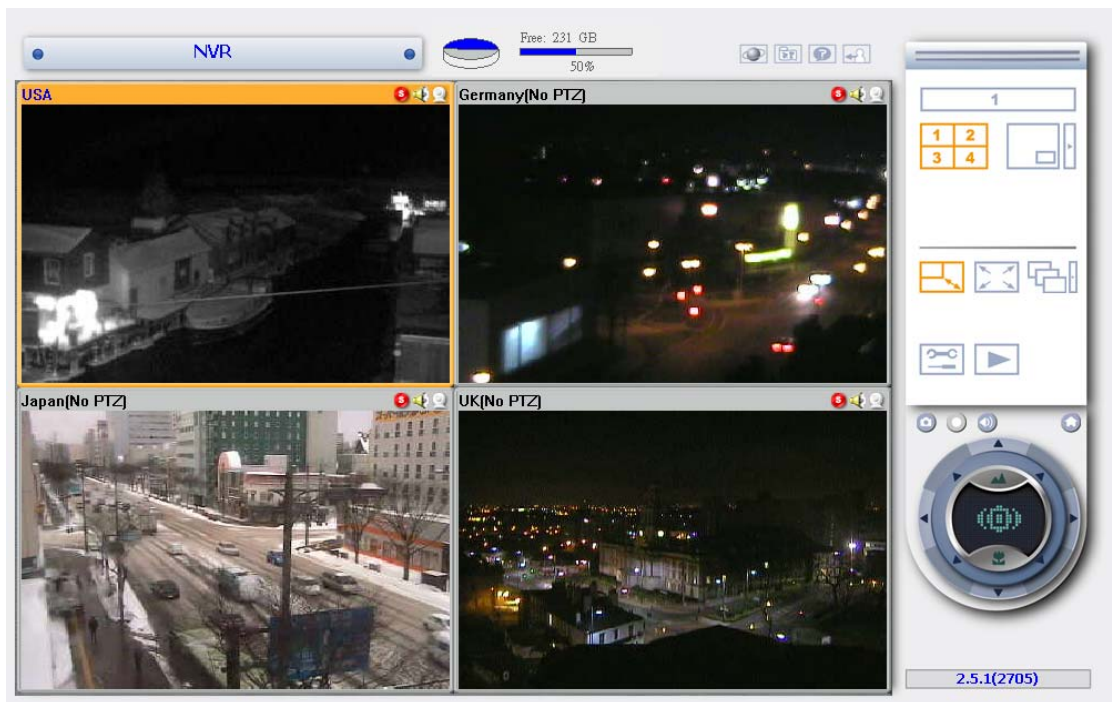
A Windows-style dialog box titled "Connect to 172.17.20.4". It features a blue header bar with a question mark and a close button. Below the header is a light beige area with a key icon. The main content area contains a "User name:" label followed by a dropdown menu showing a user icon, a "Password:" label followed by a text input field, and a checkbox labeled "Remember my password". At the bottom are "OK" and "Cancel" buttons.

You must enter a correct user name and password to access the server. Then click **OK**.

The first time you connect to the server, please install ActiveX. Follow the instruction to install ActiveX.



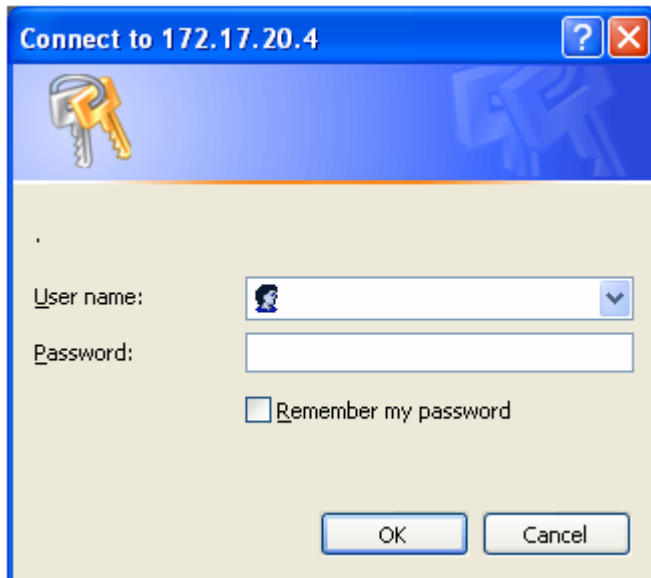
When the live video is displayed and the recording indicator is shown, you have successfully installed NVR.



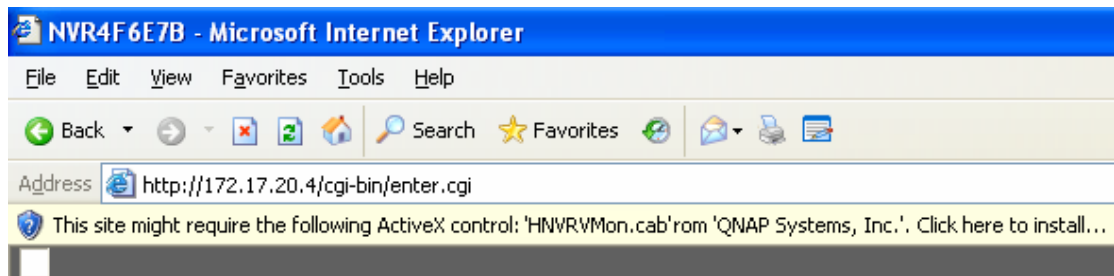
2. Enter the user name and password to login NVR.

Default User name: **administrator**

Default Password: **admin**

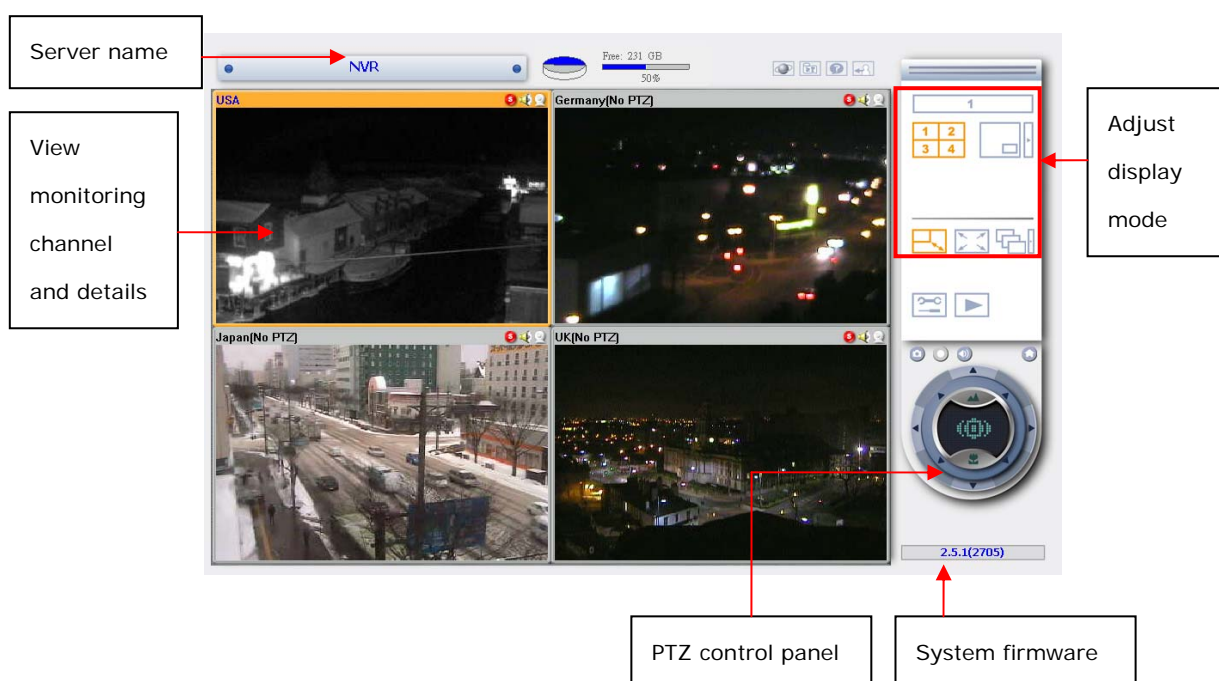








3. To view NVR live video, you must install the NVR ActiveX control first. Follow browser's instructions to install it.











3.2 Monitoring Page

When you have successfully logged in NVR, the monitoring page will be shown. Select the display language. You can view the live video from cameras, view E-map and storage status, adjust display mode, enable manual recording, take snapshot etc.

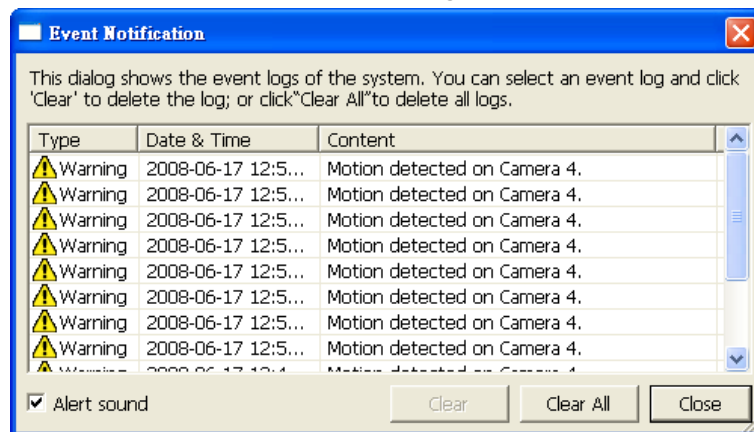


 <div>Free: 435 GB 5%</div>	Recording storage status: Display storage percentage and free space.
	Select language: Select the display language.
	E-map: To display the location of the camera. The e-map can be changed in system configuration page.
	Help: View on-line help of using NVR.
	Logout: Logout monitoring page.
	Enter system configuration page: Login system configuration page which can only be accessed by administrator.

	<p>Playback:</p> <p>Enter recording playback page. The administrator can assign user's right to access this page.</p>
	<p>Event Notification:</p> <p>When the alarm recording is enabled and an event is detected, this icon will be shown instantly. Click this icon to view the alert details.</p>
	<p>Snapshot:</p> <p>Take a snapshot on the selected camera. When the picture is shown, right click the picture to save it to the computer.</p>
	<p>Manual recording:</p> <p>Enable or disable manual recording on the selected camera. Administrator can enable or disable this option in system configuration page.</p>
	<p>(Option) Audio:</p> <p>Turn on/ off audio support for monitoring page.</p>
	<p>Login network camera homepage:</p> <p>Select a camera and click this button to go to the homepage of the selected camera.</p>
	<p>Digital zoom</p> <p>Select a camera and click this button to enable the digital zoom function of the camera. (You can also right click the monitoring channel to enable this function.)</p> <p>Press and hold the left mouse button to zoom in or press and hold the right mouse button to zoom out. You can press the left mouse button to drag the viewing angle of the camera.</p> <p>You can also use the mouse wheel or the PTZ control panel to use the digital zoom function.</p>
	<p>Select PTZ camera preset positions:</p> <p>You can view different preset positions of the camera by clicking the number buttons. To configure the preset positions of the camera, please refer to the user manual of the camera.</p>

Note:

1. Starting and stopping manual recording will not influence scheduled or alarm recording. They are independent processes.
2. The default path for storing snapshots is the "Snapshot" folder under My Documents in your computer.
3. If the snapshot time is inconsistent with the actual time that the snapshot is taken, it is caused by the network environment but not a system error.
4. Click the event notification icon to view the event details, enable or disable the alert sound or clear the event logs.



5. When the digital zoom function is enabled on multiple cameras, the zooming function will be affected if your computer performance is not high enough.

3.2.1 Live Video Window








If the camera is properly configured, you can see the current video from the remote network camera within live video window.

If your camera supports pan and tilt functions, you can click on the video window directly to adjust the viewing angle. If the camera supports zooming, you can use a wheel mouse to adjust the zooming distance by scrolling the wheel. These operations depend on the camera model. Please refer to the user manual of your camera for further information.



Camera Status

The camera status is indicated by the icons shown below:

Icon	Camera Status
	Scheduled or continuous recording in process
	This camera support audio function
	This camera support PT function
	Manual recording is enabled
	Alarm input 1 of the camera is triggered and recording is in process
	Alarm input 2 of the camera is triggered and recording is in process
	Recording for motion detection is in process

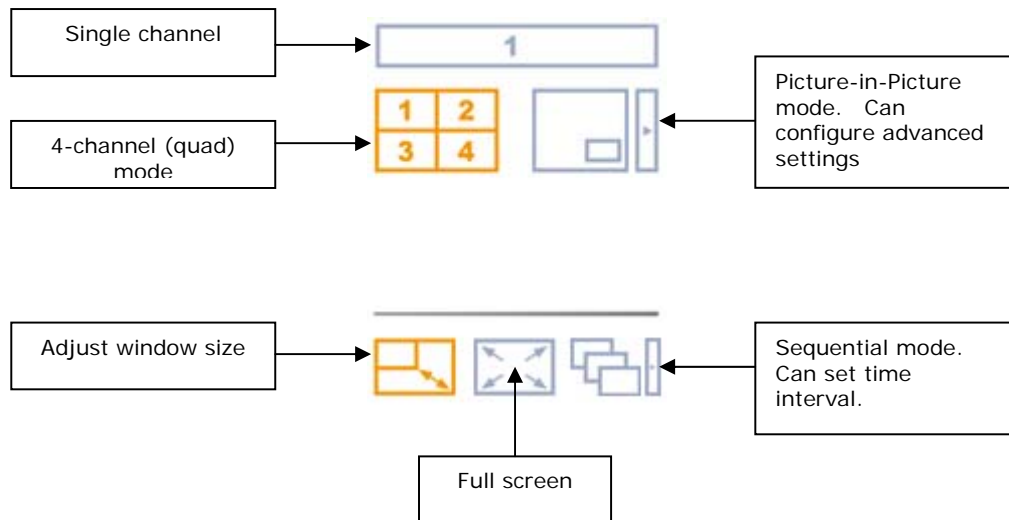
Connection Message

When NVR fails to display a camera, a message will be shown within the live video window. The following messages may be shown:

- Connecting
If the network camera is located in remote network or Internet, it may take some time to establish connection to the camera.
- Disconnected
Cannot connect to the network camera. Please check the network connection of your computer and the availability of the network camera. If the camera is in Internet, the port for the camera must be open on your router or gateway.
- No Permission
This message is shown when a user without access right to view this camera. Please logout the system and login as a user with access right to the camera.
- Server Error
Please check the camera settings or try to update camera's firmware to newer version. Contact technical support if the problem is not fixed after checking.

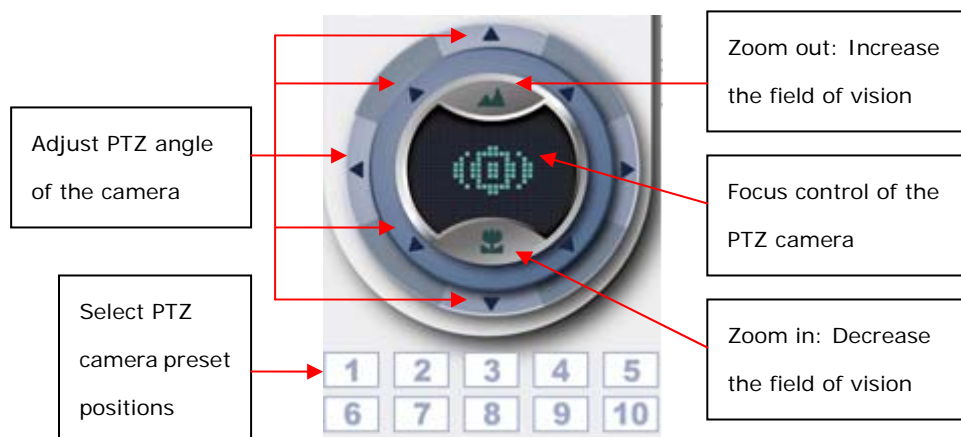
3.2.2 Display Mode

By changing display mode, you can easily adjust the visual effects when viewing video of single or multiple cameras.



3.2.3 PTZ Camera Control Panel



PTZ stands for Pan/ Tilt/ Zoom camera control. You can do PTZ control on the selected camera. These functions are available depending on the camera model; please refer to the user manual of the camera.



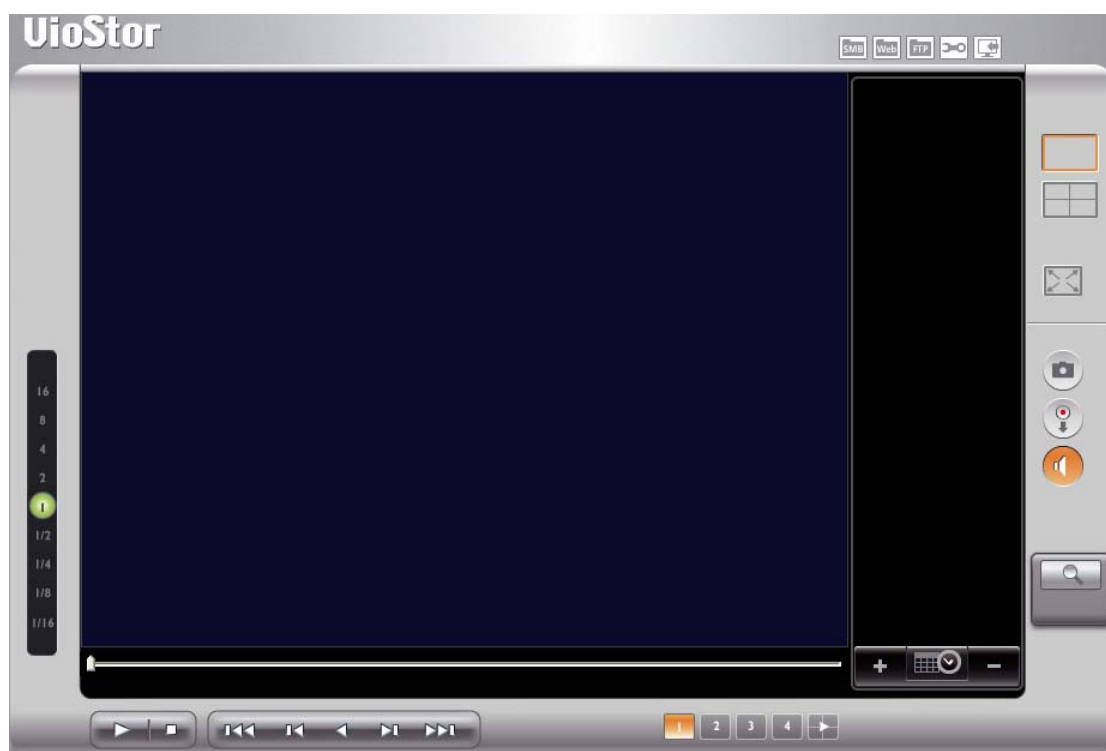
Chapter 4 Playback Video Files

To playback recording video of NVR is very easy to use. NVR provides an intuitive web interface to search and play recording files, no extra software installation is necessary. In addition, you can use network file services to access the recorded video files directly.

4.1 Use Web Playback Interface


1. Click the playback button  on the monitoring page.
2. The following page will be shown. To return to the monitoring page, click .

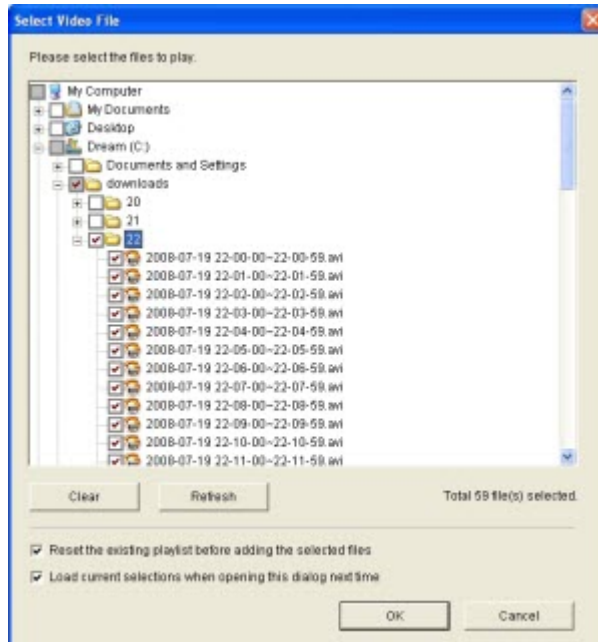
To enter the system administration page, click .




Note: If you do not have access authority of the cameras, you will not be able to get the recording file list and play the video recordings of the cameras. Please refer to [Chapter 5.5](#) for access right configuration.


- **Play the Video Files**

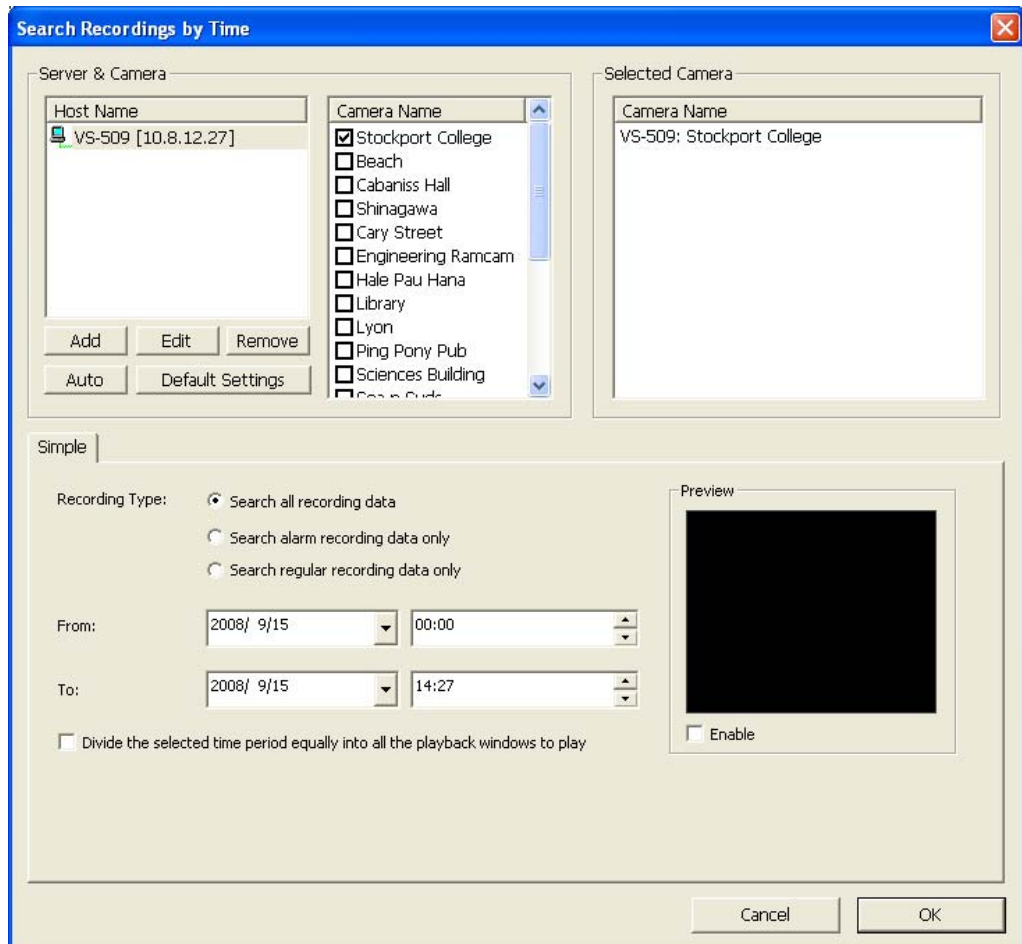
1. Click "Add files" .
2. Browse and select the files to play.




3. The playlist will be shown. Click "Play"  to start playing.

- **Connect to Server for Playback**

1. Click "Play by Time" .
2. The following dialog will be displayed.



- i. Configure servers:
 - a. Add: Add a server.
 - b. Modify: Modify a server.
 - c. Remove: Remove a server.
 - d. Auto: Auto-search servers.
 - e. Default settings: Enter the default user name and password for all newly added servers.
 - ii. Select the camera, recording type, the start and end time when the video is recorded, and click "OK".

Hint: The regular recording data are shown in white. The alarm recordings are highlighted in red on the playlist.
3. Click "Play"  to start playing.

- **Quad-view Playback**

Quad-view playback allows you to find the video more quickly. You can check the video of four different cameras or time periods simultaneously. NVR provides the Express Quad View Playback for your convenience. You can either divide the selected time equally into four playback views or load four consecutive cameras to play.

Express Quad View Playback: Divide the selected time equally into four playback views

Select only one camera, and check the option "Divide the selected time period equally into all the playback windows to play". Click "OK".

Search Recordings by Time

Server & Camera

Host Name: VioStor-509 [10.8.12.27]

Camera Name:

- ☐ Stockport College
- ☐ City Cafe
- ☐ Bielawa Poland
- ☐ Lenin Square Russia
- ☐ Puako Hawaii US
- ☐ Woodlands resort
- ☒ Airport
- ☐ Cabell Library
- ☐ Sciences Building
- ☐ Engineering Ramcam
- ☐ Cary Street
- ☐ Calverton Hall

Selected Camera

Camera Name: VioStor-509: Airport

Simple

Recording Type:

- ☒ Search all recording data
- ☐ Search alarm recording data only
- ☐ Search regular recording data only

From: 2008/10/ 1 00:00

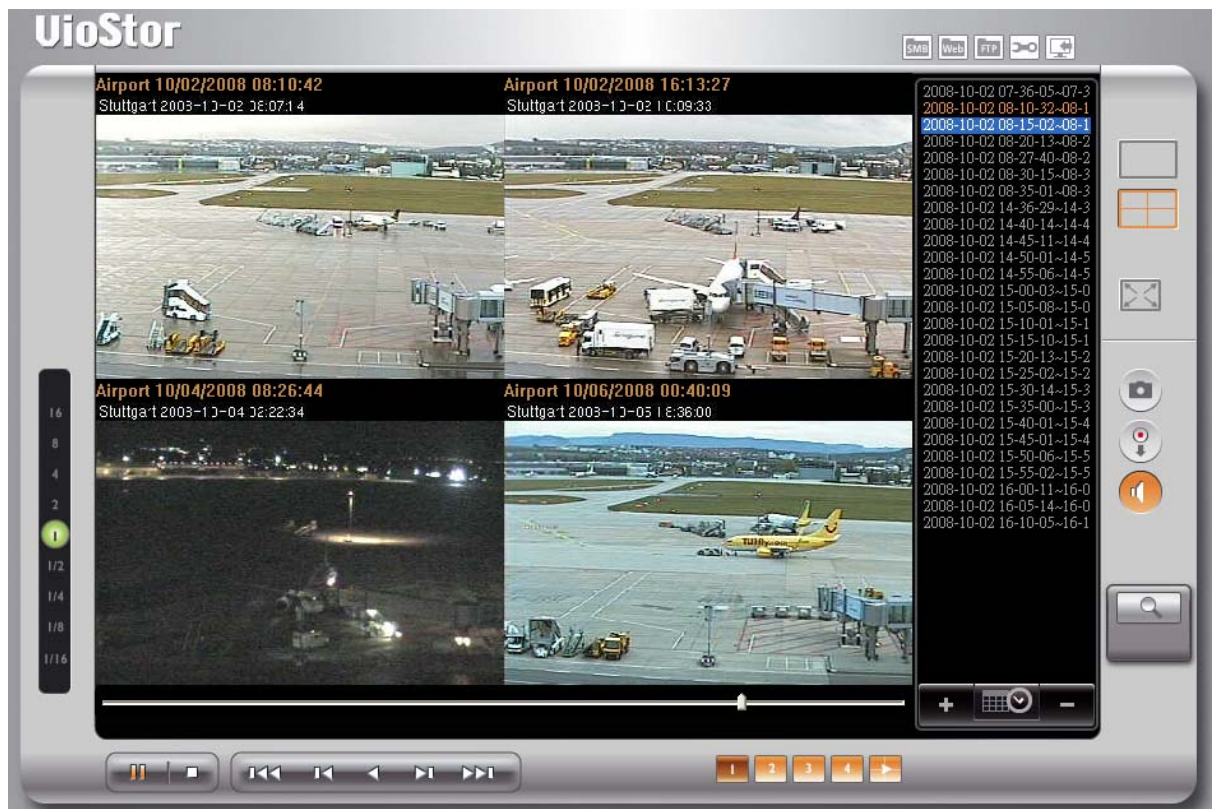
To: 2008/10/ 7 16:53

☒ Divide the selected time period equally into all the playback windows to play

Preview

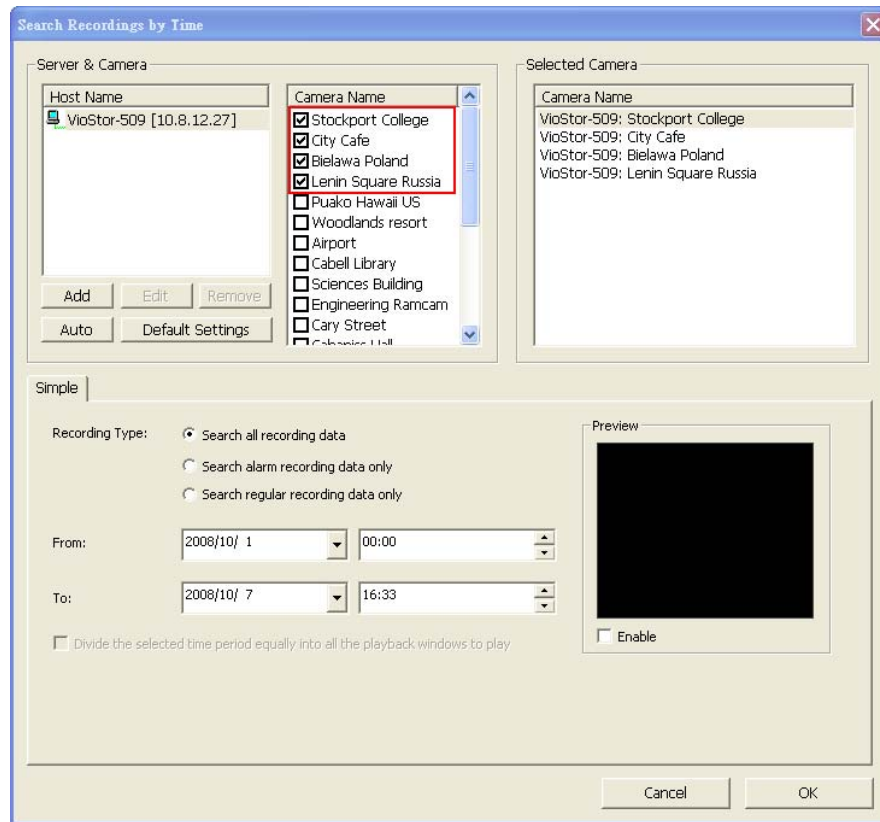
☐ Enable

Cancel OK





Express Quad View Playback

Play the video files recorded by four IP cameras simultaneously.



4.2 Access Recordings via Network File Service


NVR provides the following three network file services for users to access the recorded video files on NVR:

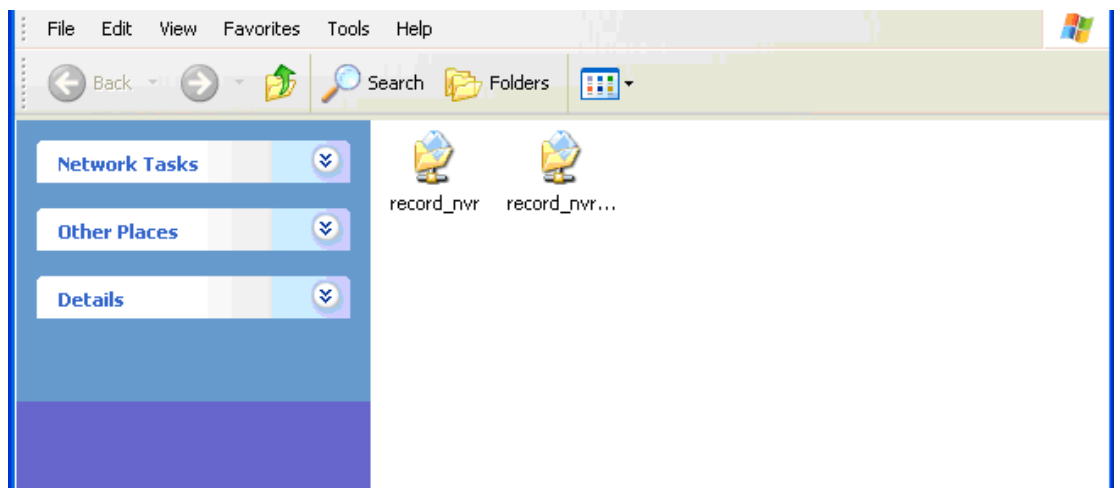
- Windows Network Neighborhood (SMB/CIFS) 
- Web File Manager (HTTP) 
- FTP Server (FTP) 

Note: To access the video files directly via these protocols, you are required to enter user name and password with administrator privileges.

4.2.1 Windows Network Neighborhood (SMB/CIFS)


You can access recorded files through SMB/CIFS protocol, which is popularly used in Windows system. You can connect to the recording folder by either:




- In Web Playback Interface, click  button.
- In Windows XP, run “[\\NVR_IP\](#)” from Start menu. For example, from the Start menu, click **Run**, then enter and run “\\192.168.1.201\” if the IP address of your NVR is 192.168.1.201.



4.2.2 Web File Manager (HTTP)

You can access recorded files from web browser by:

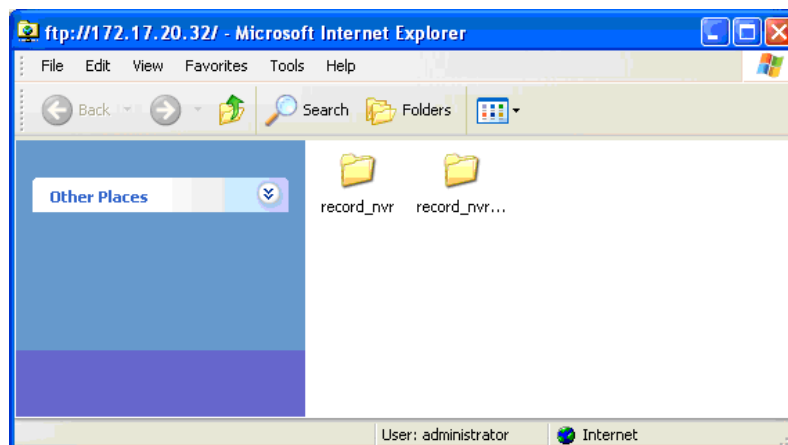
- In Web Playback Interface, click .

FTP		
	Share Folder	Comment
	record_nvr	System default share
	record_nvr_alarm	System default share

4.2.3 FTP Server (FTP)


You can access recorded files through FTP protocol by either:

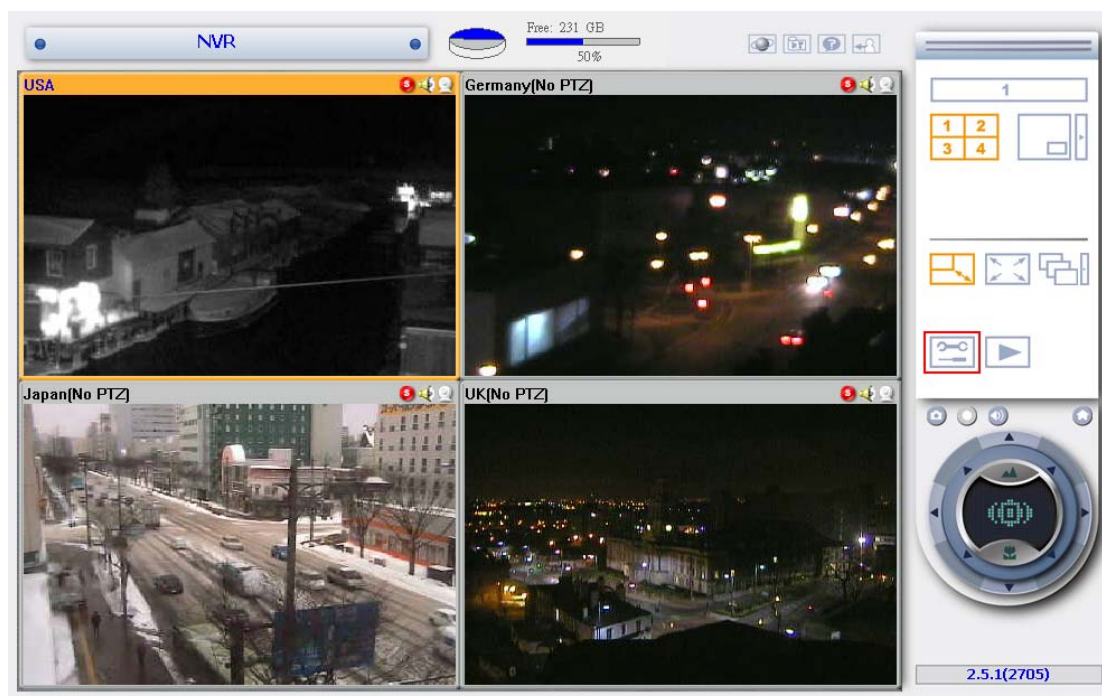
- In Web Playback Interface, click .
- In Windows Internet Explorer, enter the following address
[“ftp://username:password@NVR_ip_address/”](ftp://username:password@NVR_ip_address/) to connect. For example,
enter “ftp://administrator:admin@192.168.1.201/” if the IP address of your
NVR is 192.168.1.201.



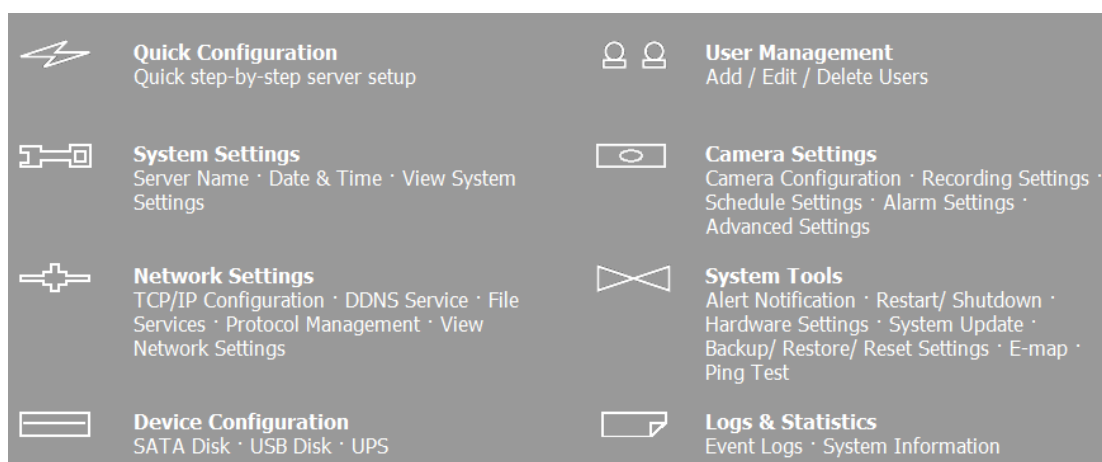
Chapter 5 System Administration

To login NVR system configuration page, please login the monitoring page as an

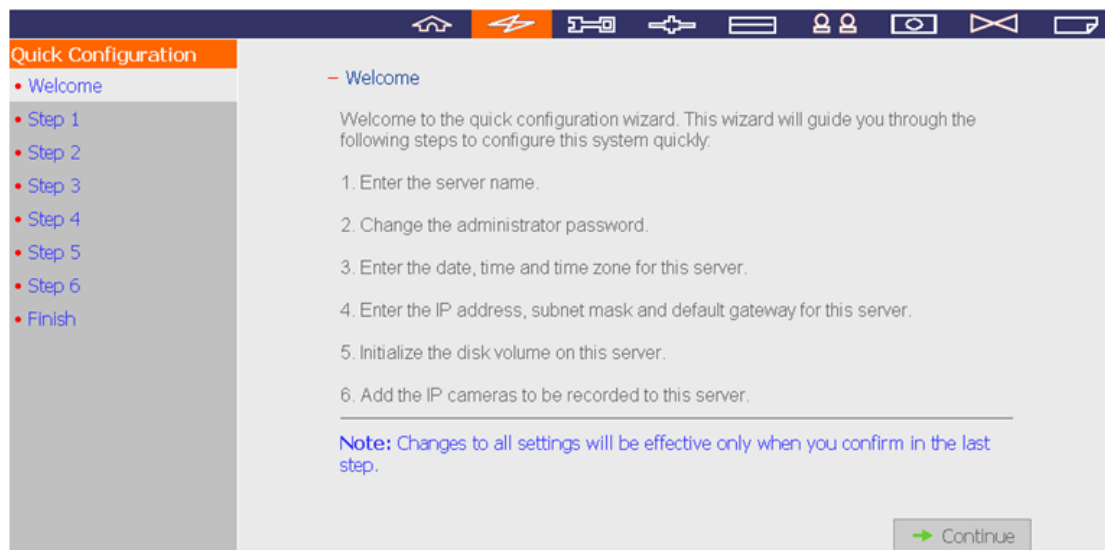
administrator and click  .




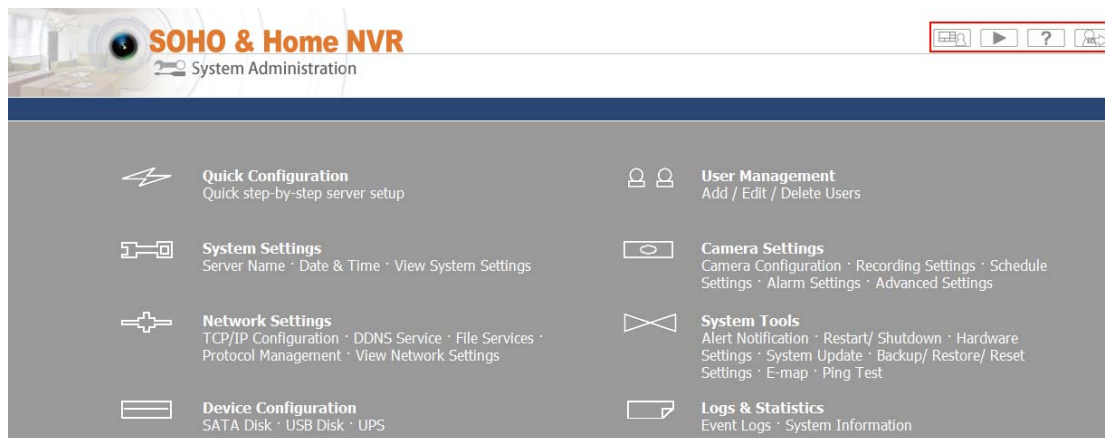
The System Administration home page will be open as below:







If the system is not configured yet, the Quick Configuration page will be open to guide you through the setup steps first.



If there are questions, click on the help button  on the top right hand corner. The functions of the buttons are described below:



-  Return to monitoring page
-  Playback recorded video
-  View On-line help
-  Log out

5.1 Quick Configuration

Please follow the instructions on the web page to configure NVR.

Note: All changes to the settings will be effective only when the last step is applied.

Step 1. Enter the server name.

- Step 1. Enter the server name.

Server Name :

 Back  Next

Step 2. Change the administrator password or select to use the original password.

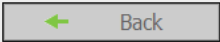
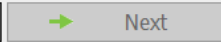
- Step 2. Change the administrator password.

Password :

Verify Password :

☒ Use the original password

Note: If you select "Use the original password", the administrator password will not be changed.

 Back  Next

Step 3. Enter the date, time, and time zone of the server.

- Step 3. Enter the date, time and time zone for this server.

Time Zone:

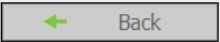
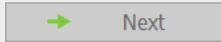
Current date and time:

☐ Change the server's time and date as below:

Date: , (mm dd, yyyy)

Time: : : AM (hh:mm:ss)

Tip: This system can be used by the network cameras or other servers as an NTP server by default. To ensure that the date and time of the network cameras is synchronized with this server, please set up all the network cameras by entering the IP address of this server as their NTP server.

 Back  Next

Step 4. Enter the IP address, subnet mask and default gateway of the server.

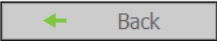
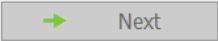
- Step 4. Enter the IP address, subnet mask and default gateway for this server.

☒ Obtain TCP/IP settings automatically via DHCP
☐ Use the following settings

IP Address: . . .
Subnet Mask: . . .
Default Gateway: . . .

Primary DNS Server . . .
Secondary DNS Server . . .

Note: To allow this server to use host names for NTP or SMTP servers, you must provide the IP address of the primary DNS server.

 Back  Next

Step 5. Select the disk configuration to initialize the disk volume for the first time configuration. All data on the disk(s) will be deleted.

- Step 5. Initialize the disk volume on this server.

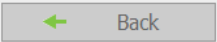
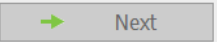
Disk information

Disk	Model	Capacity
Drive 1	ATA Maxtor 6L200M0 BANC	189.92 GB
Drive 2	--	--

Select disk configuration

☐ Skip initializing disks
☒ Create Single Disk Volume
☐ Create RAID 0 Striping Disk Volume
☐ Create RAID 1 Mirroring Disk Volume
☐ Create Linear Disk Volume

Tip: Unless you choose "Skip initializing disks", all data on the disk will be deleted.

 Back  Next

Step 6. Initialize IP camera setting.

You can add up to 4 cameras in camera setting. Select the camera model; enter the camera name and IP address of the camera, and the user name and password to login the camera. You can also enable or disable recording on each camera, test connection to the cameras and then click **Save** to apply the changes.

Click **Search** to search for the IP cameras in the local network. Select a channel for the camera and click **Add** to add the camera. By using the search function, the camera model and the IP address are filled in automatically. Click **Close** to close the search results.

– Step 6. Initialize IP camera setting.

1: 1.NW484/509 72.17.26.11
2: 2.MOBOTIX M22M-IT 172.17.27.197
3: MOBOTIX M12M-IT 172.17.27.243
4: Camera 4 172.17.1.1

Camera Model: Panasonic NW484

Camera Name: 1.NW484/509

IP Address: 72.17.26.11

☐ Port 80

User Name: admin

Password: •••••

☒ Enable recording on this camera

Test

Save

Remove

Search

Close

IP Address	Brand	Model	MAC Address	
172.17.26.69	Panasonic	BL-C131	00:80:F0:84:5C:C2	Add
172.17.27.212	MOBOTIX	- - -	00:03:C5:03:1E:7C	Add
172.17.27.215	IQeye	511	00:50:1A:01:8F:03	Add
172.17.27.216	MOBOTIX	- - -	00:03:C5:03:48:AB	Add

Note: Please enter the settings of the connected network camera, and click Save to add it one by one. You can click Test to verify the settings you entered.

← Back

→ Next

After completing the settings, click **Start** to apply the changes and initialize the system.

Your system settings are as below, please click "Start" to initialize the system.

Server Name : NVR8A6844
Password : The password has been configured
Time Zone: (GMT) Greenwich Mean Time : Dublin, Edinburgh, Lisbon, London
Time Setting : 2008 / 03 / 13 AM 07 : 59 : 25
Network : DHCP
IP Camera : You have configured 1 camera(s)
Disk : Single Initialize disk



Back



Start

Congratulations! Quick configuration is completed and you can start to use NVR. Click **Start Monitoring** to view the live video from the cameras or click Close to return to the system administration home page.

System is initialized.

Server Name : NVR8A6844
Password : The password has been configured
Time Zone: (GMT) Greenwich Mean Time : Dublin, Edinburgh, Lisbon, London
Time Setting : 2008 / 03 / 13 AM 07 : 58 : 47
Network : DHCP
IP Camera : You have configured 1 camera(s)
Disk : Single1 Ready

Congratulations! You have successfully configured the system. Please click "Close" to return to the home page or "Start Monitoring" to enter the monitoring page.



Start Monitoring



Close

5.2 System Settings

You can configure basic system settings including server name, date & time, and view the system settings.

5.2.1 Server Name

Enter the name of NVR. The server name can be 14 characters long at maximum, which supports alphabets, numbers, and hyphen (-). The server does not accept names with space or names in pure number. The following characters are not supported.

. ; : " < > * + = \ | ? , [] /

-

Server Name

Server Name:	<input type="text" value="NVR8A6844"/>
Model Name:	VS-101HV
Firmware Version:	2.5.1 Build 2707

Apply

5.2.2 Date & Time

Set the date, time, and time zone according to your location. If the settings are incorrect, the following problems may occur:

- When playback the recorded video files, the display time will be incorrect.
- The time of event log displayed will be inconsistent with the actual time when an action occurs.

- Adjust the date, time and time zone of this server

Time Zone: (GMT+08:00) Taipei

Current date and time: 2008 / 3 / 12 AM 11 : 11 : 55

☐ Change date and time manually

Date: January , (mm dd, yyyy)

Time: : : AM (hh:mm:ss)

☒ Synchronize with an Internet time server automatically

Server: pool.ntp.org (Status: --)

Note:

1.This system can be used by the network cameras or other servers as an NTP server by default. To ensure that the date and time of the network cameras is synchronized with this server, please set up all the network cameras by entering the IP address of this server as their NTP server.

2.To access NTP servers by host names, you must configure primary DNS server in the network settings.

3.If the time settings are changed, recording will stop to apply the changes (maximum 3 minutes).

Synchronize with an Internet time server automatically

You can enable this option to update the date and time of the system automatically with specified NTP (Network Time Protocol) server. Enter the IP address or domain name of the NTP server, e.g. time.nist.gov, time.windows.com. Then enter the time interval for adjusting the time.

Note: The first time you enable NTP server, it may take several minutes for time synchronization before the time is correctly adjusted.

5.2.3 View System Settings

You can view all current system settings, e.g. server name, on this page.

[- View System Settings](#)

Server Name	
Server Name	NVR8A6844

Date & Time	
Date	March 12, 2008
Time	11:12:30 AM
Time Zone	(GMT+08:00) Taipei
NTP Server	pool.ntp.org
NTP Sync Interval	1 hour(s)

System Information	
Version	2.5.1 Build 2710T

 OK

5.3 Network Settings

You can configure WAN and LAN settings, DDNS service, file service, host access control and view network settings in this section.

5.3.1 TCP/IP Configuration

The screenshot shows the 'Network Settings' interface. On the left is a sidebar with a tree view containing: 'Network Settings' (selected), 'TCP/IP Configuration', 'DDNS Service', 'File Services', 'Protocol Management', and 'View Network Settings'. The main area is titled 'TCP/IP Configuration' and contains two radio buttons: 'Obtain IP address settings automatically via DHCP' (which is selected) and 'Use static IP address'. Below these are input fields for 'Fixed IP Address' (169.254.100.100), 'Subnet Mask' (255.255.0.0), and 'Default Gateway' (169.254.100.100). There are also fields for 'Primary DNS Server' (0.0.0.0) and 'Secondary DNS Server' (0.0.0.0). A status line indicates 'Current connection status: Connection speed: 100 Mbps, MTU: 1500 Bytes'. A blue note at the bottom states: 'Note: To use host names for NTP or SMTP servers, you must provide the IP address of the primary DNS server.' An 'Apply' button is in the bottom right corner.

You can select one of the following two methods to configure the TCP/IP settings of NVR.

- **Obtain IP address settings automatically via DHCP**

If your network supports DHCP, NVR will use DHCP protocol to retrieve the IP address and related information automatically.

- **Use static IP address**

To use fixed IP address for network connection, enter fixed IP address, subnet mask, and default gateway.

- **Primary DNS Server**

Enter the IP address of primary DNS server that provides DNS service for NVR in external network.

- **Secondary DNS Server**

Enter the IP address of secondary DNS server that provides DNS service for NVR in external network.

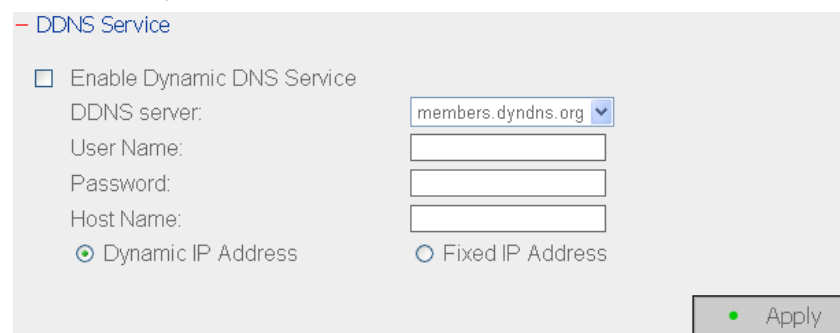
Note: Maximum Transmission Unit (MTU) refers to the size (in bytes) of the largest packet that a given layer of a communications protocol can transmit.

5.3.2 DDNS (Dynamic Domain Name) Service

DDNS service enables users to connect NVR via domain name directly. There is no need to know the real IP address of the server. To enable DDNS service, you have to register a DDNS account from a DDNS provider. Please refer to [Appendix C](#).

Note: NVR currently supports the DDNS service provided by:

1. DynDNS (<http://www.dyndns.org/>)
2. ipcam.jp



The screenshot shows a web interface for configuring DDNS service. At the top, there is a tab labeled "DDNS Service". Below it, there is a checkbox labeled "Enable Dynamic DNS Service". To the right of this checkbox, there are four input fields: "DDNS server:" with a dropdown menu showing "members.dyndns.org", "User Name:", "Password:", and "Host Name:". Below these fields, there are two radio buttons: "Dynamic IP Address" (which is selected) and "Fixed IP Address". At the bottom right of the form, there is a green "Apply" button.

5.3.3 File Services

You can enable SMB/ CIFS file service, Web File Manager and FTP service to access the recorded video files. These settings are enabled by default.

If your NVR is installed behind the router, you could **enable FTP port mapping**, so that users from external network can access NVR via FTP (please refer to [Appendix E](#)).

Passive FTP Port Range

You can use the default port range (55536-56559) or define a port range larger than 1023. When using this function, please make sure you have opened the configured port range on your router or firewall.

Respond with external IP address for passive FTP connection request

When passive FTP connection is in use and the NVR is configured under a router, if the remote computer cannot connect to the NVR via WAN, you can enable this function. By enabling this function, the FTP service replies the manually specified IP address or automatically detects the external IP address so that the remote computer can connect to the NVR successfully.

- Microsoft SMB/CIFS File Service

☒ Enable SMB/CIFS File Service

- Web File Manager

☒ Enable Web File Manager

- FTP Service

☒ Enable FTP Service

☐ Map the FTP port of NVR to the virtual server as

Passive FTP Port Range

☒ Use the default port range (55536 - 56559)

☐ Define port range: -

☐ Respond with external IP address for passive FTP connection request

External IP address:

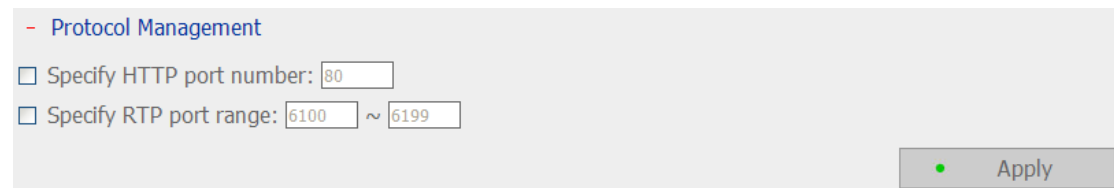
Note: Only users with administration authority can use these file services and the files on the share folder can be read only.

5.3.4 Protocol Management

To assign a specific port for accessing NVR via the web browser, please enable the option "Specify HTTP port number" and enter the port number. The default setting is 80.

RTP (Real-time Transfer Protocol) is a standardized packet format for delivering real-time audio and video data of network cameras over the Internet. The real-time data transfer is monitored and controlled by RTP (also RTCP). The default setting is 6100-6199. If your network cameras use different RTP ports, please enable "Specify RTP port range" and enter the port numbers.

Note: Make sure you have opened the ports you set on the router or firewall to ensure normal monitoring and recording.



The screenshot shows a web interface for "Protocol Management". It contains two checkboxes, both of which are checked. The first checkbox is labeled "Specify HTTP port number:" and has a text input field containing the value "80". The second checkbox is labeled "Specify RTP port range:" and has two text input fields: the first contains "6100" and the second contains "6199", with a tilde "~" symbol between them. In the bottom right corner of the configuration area, there is a green status indicator (a dot) and an "Apply" button.

5.3.5 View Network Settings

You can view current network settings and status of NVR in this section.

[- View Network Settings](#)

Network Configuration	
Connection Type	DHCP
IP Address	10.8.12.7
Subnet Mask	255.255.255.0
Default Gateway	10.8.12.1
Primary DNS Server	0.0.0.0
Secondary DNS Server	0.0.0.0
MAC Address	00:08:9B:AC:97:2F
Connection Status	Ready
Connection Speed	100 Mbps
DDNS Service	Off
DDNS Server	--
DDNS Host Name	--
SMB/CIFS Service	On
Web File Manager	On
FTP Service	On
FTP Port	21
Host Access Control	Off

[- Close](#)

5.4 Device Configuration

You can configure SATA disk, USB disk, and UPS settings in this section.

5.4.1 SATA Disk

This page shows the model, size and current status of the disk(s) installed on NVR. You can format and check disks, and scan bad blocks on the disks. When the SATA disks are formatted, NVR will create the following default share folders:

- `record_nvr`: The folder for saving regular recording files
- `record_nvr_alarm`: The folder for alarm recording

The screenshot displays the 'Device Configuration' interface for 'SATA Disk'. On the left, a sidebar lists 'SATA Disk', 'USB Disk', and 'UPS'. The main area is titled 'SATA Disk' and contains a 'New Disk Volume Configuration' section with four options: 'Single Disk Volume' (Create single disk volume (s)), 'RAID 0 Striping Disk Volume' (Create one striping disk volume), 'RAID 1 Mirroring Disk Volume' (Create mirroring disk volume(s)), and 'Linear Disk Volume' (Create one linear disk volume). Below this is the 'Current Disk Volume Configuration' section, which includes two tables.

Physical Disks

Disk	Model	Capacity	Status	Bad Blocks Scan
Drive 1	ATA Maxtor 6L200M0 BANC	189.92 GB	Ready	<button>Scan now...</button>
Drive 2	--	--	--	--

Logical Volumes

Volume	Total Size	Free Size	Status	Format	Check Disk
Single Disk: Drive 1	186.11 GB	165.19 GB	Ready	<button>Format now...</button>	<button>Check now...</button>

You can create the disk volume of the following type:

- **Single Disk Volume**

Each disk will be used as a standalone disk. However, if a disk is damaged, all data will be lost.

Note: If there is only one hard disk, please install it in the tray of HDD1.

- **RAID 1 Mirroring Disk Volume**

RAID 1 (mirroring disk) protects your data by automatically backing up the contents of one drive onto the second drive of a mirrored pair. This protects your data if one of the drives fails. Unfortunately, the storing capacity is equal to a single drive, as the second drive is used to automatically back up the first. Mirroring Disk is suitable for personal or corporate use to store important data.

- **RAID 0 Striping Disk Volume**

RAID 0 (striping disk) combines 2 or more drives into one larger disk. It offers the fastest disk access but it does not have any protection of your data if the striped array fails. The disk capacity equals the number of drives in the array times the size of the smallest drive. Striping disk is usually used to maximize your disk capacity or for fast disk access but not for storing important data.


- **Linear Disk Volume**

You can combine two or more disks into one larger disk. During file saving, the file will be saved on physical disks sequentially but does not have a disk failure file protection function. The overall capacity of linear disk is the sum of all disks. Linear disk is generally used for storing large data and is not appropriate to use for file protection of sensitive data.

5.4.2 USB Disk

NVR supports USB disks for backup storage. Connect the USB device to the USB port of the server, when the device is successfully detected, the details will be shown on this page.

USB Disk



Manufacturer:--

Model:--

Device Type:--

Total / Free size:--

File System:--

Status:No disk

Format As:

FAT

Unplug:

Format now...

Unplug now...

To remove the hardware device, please click [Unplug now...]. When the system does not show the device anymore, you can remove it safely.

Note: Do NOT unplug the device when it is in use to protect the device.

5.4.3 UPS

If there is UPS, you can enable UPS support. If the AC power is abnormal, the system will shut down according to the settings. If the time has not reached and the power of the UPS is not sufficient, the system will shut down immediately to protect the server.

UPS

☐ Enable UPS Support

The system will be shut down in minute(s) when the AC power status is abnormal.

UPS Model:

IP Address of UPS: . . .

Test

Detected UPS: --
AC Power Status: --
Battery Power Status: --

Note: After selecting the UPS model, click "Test" to make sure the selection is correct.

Apply

* It is recommended to connect UPS to one of the USB ports at the back of server.

- **Enable UPS Support**

Check this option to enable UPS support. You can configure the time when the system should shut down when AC power status is abnormal. In general, UPS can supply power for 5-10 minutes when AC power is down depending on the maximum load and number of connected devices of the UPS.

- **UPS Model**

Select the UPS model on the list. If your UPS is not available on the list, please contact the distributor or the technical support of QNAP.

- **IP Address of UPS**

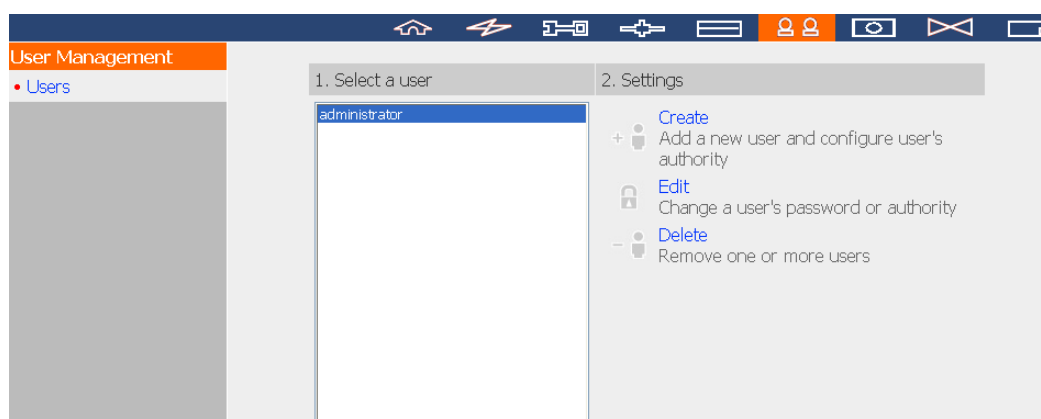
If you select "APC UPS with SNMP Management", please enter the IP address of the UPS.

Note: It is recommended to use APC Smart-UPS 700+ APC Network Management Card.

5.5 User Management

The server can be accessed by multiple users. For easier management and better control of users' access right, you have to organize users, user groups and their access right control.

Note: The server supports up to 32 users (including system default users). You can create new users when necessary.



There are two types of users:

A. Administrators

By default, administrator has access to system administration and cannot be deleted. Newly created user with system administration right can be deleted.

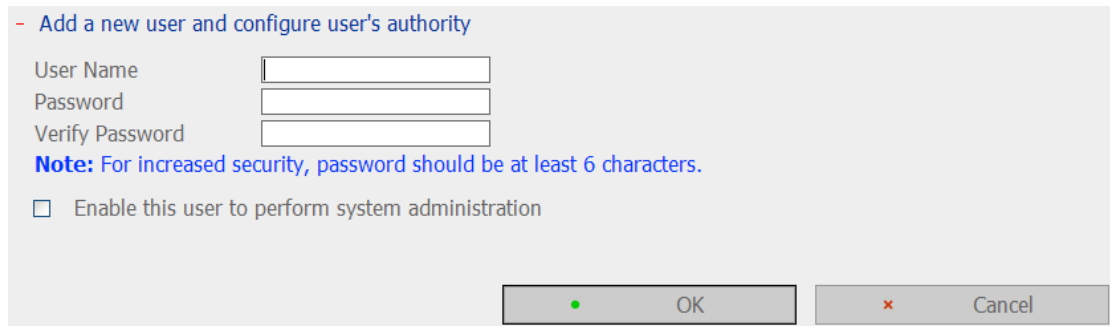
B. User

User has monitoring right only.

You can perform the following actions for user management:

1. Create user
2. Edit user
3. Delete user

5.5.1 Create user



- Add a new user and configure user's authority

User Name

Password

Verify Password

Note: For increased security, password should be at least 6 characters.

☐ Enable this user to perform system administration

OK Cancel

User Name

The user name cannot be pure number. It must not exceed 32 characters. It is case-insensitive and supports double-byte characters, such as Chinese, Japanese, and Korean except:

" / \ [] : ; | = , + * ? < > ` ' .

Password

The password is case-sensitive and can be 16 characters long at maximum. It is recommended to use a password of at least 6 characters.

Enable this user to perform system administration

Assign administration right to the user.

5.5.2 Edit User

Select a user on the list and click **Edit**. You can change the password, assign system administration and camera access control. However, the user name cannot be changed.

1. Select a user

2. Settings

+ Create
Add a new user and configure user's authority

Edit
Change a user's password or authority

- Delete
Remove one or more users

- Edit a user

User Name: test

☐ Change Password

Password:

Verify Password:

Note: For increased security, password should be at least 6 characters.

☐ Enable this user to perform system administration

OK Cancel

5.5.3 Delete User

To delete a user, select a user on the list and click **Delete**.

1. Select a user

2. Settings

+ Create
Add a new user and configure user's authority

Edit
Change a user's password or authority

- **Delete**
Remove one or more users

- Delete a user

☐ Enable this user to perform system administration

OK Cancel

Click **OK** to confirm.

Please make sure you want to delete user test.

OK Cancel

Note: System administrator cannot be deleted.

5.6 Camera Settings

You can configure network camera, recording, schedule, alarm, and advanced settings.

5.6.1 Camera Configuration

Please follow the steps below to configure the network cameras.

1. Select a camera number (1, 2, 3, and 4).
2. Select a camera model.
3. Enter the camera name.
4. Enter the IP address or domain name of the camera.
5. Enter the user name and password to login the camera.
6. Enable recording on the camera.
7. Click **Apply** to save the settings.

Camera Settings

- Camera Configuration
- Recording Settings
- Schedule Settings
- Alarm Settings
- Advanced Settings

Camera Configuration

	Camera Name	Brand	IP Address	WAN IP Address
1	America	Panasonic	128.172.93.27	
1	America	Panasonic	128.172.93.27	
2	America	Panasonic	128.172.93.27	
4	United Kingdom	Panasonic	212.248.216.167	

Camera Number:

Camera Model:

Camera Name:

IP Address:

☐ Port

WAN IP Address:

(for monitoring from public network *)

☐ Port

User Name:

Password:

☒ Enable recording on this camera

Note: All the camera configuration will not take effect until you click the "Apply" button.
* If your IP camera is installed behind NAT router, you may input the public IP address (or URL) and the corresponding forwarded port of the router.

Note:

1. For detailed supported camera list, please refer to [Appendix E](#).
2. All the settings will not take effect until you click **Apply** button. When applying changes, recording operation will stop for a while (maximum 1 minute) and then restart.

5.6.2 Recording Settings

Select a camera on the list and configure the recording resolution, frame rate, and quality. You can also enable manual recording. Click **Apply** to save the settings.

- Recording Settings

	Camera Name	Resolution	Frame Rate	Quality
1	Camera 1	QVGA	20	Normal
2	Camera 2			
3	Camera 3			
4	Camera 4			

Camera Number:

Video Compression:

Resolution:

Frame Rate:

Quality:

☐ Enable audio recording on this camera

☒ Enable manual recording

Note: All the settings will not take effect until you click the Apply button. When applying the changes, recording will stop for a while (maximum 1 minute) and then restart.

1. **Resolution:** Select the recording resolution.
2. **Frame rate:** Adjust the frame rate for recording. Note that the frame rate of the camera may be affected by the traffic of the network.
3. **Quality:** Select the image quality for recording. Higher quality consumes more disk space.
4. **(Option) Audio recording:** To enable audio recording, click Enable audio recording on this camera.
5. **Estimated storage space for recording:** The number of estimated storage space for recording is only for reference. The actual space consumed depends on the network environment and camera performance.
6. **Manual recording:** To allow manual activation and deactivation of manual recording function on monitoring page, enable this option.

Note:

1. Starting and stopping manual recording will not influent scheduled or alarm recording tasks. They are independent processes.

2. All the settings will not take effect until you click the **Apply** button. When applying changes, recording operation will stop for a while (maximum 1 minute) and then restart.

5.6.3 Schedule Settings

You can select continuous recording or scheduled recording. The default setting is continuous recording. To set up a recording schedule, please select a camera number on the list. Then select the date and time and click **Add**. Click **Apply** to add the setting for the camera or click **Apply to all cameras** to apply to setting to all cameras. To delete a schedule, click **Remove** on the schedule list.

- Schedule Settings

	Camera Name	IP Address	Scheduled Recording
1	Camera 1	172.17.26.20	ON
2	Camera 2	172.17.26.134	ON
3	Camera 3	172.17.26.11	ON
4	Camera 4	172.17.27.220	ON

Camera Number: 1: Camera 1

☒ Enable schedule recording

Recording Schedule

Days:
☒ Sun ☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☒ Sat Select all

Duration:
☒ All day ☐ Start time: 00 : 00 End time: 00 : 00

Add Clear Schedule List

Schedule List: (15 Max)
Sun, Mon, Tue, Wed, Thu, Fri, Sat: 00:00 ~ NextDay 00:00 Remove

Apply Apply to all cameras

Note: All the settings will not take effect until you click the Apply button. When applying the changes, recording will stop for a while (maximum 1 minute) and then restart.

Note:

1. You can add up to 15 schedules.
2. All the settings will not take effect until you click the **Apply** button. When applying changes, recording operation will stop for a while (maximum 1 minute) and then restart.

5.6.4 Alarm Settings

You can enable alarm recording of the cameras. Recording will be triggered by alarm input of the camera or motion detected by the camera.

When you enable the option “Activate alarm recording only on selected schedule”, alarm recording will be activated only when alarm input is triggered or motion is detected within the preset schedule. You could test the camera setting by clicking **Test**. Click **Apply** to add the setting for the camera or click **Apply to all cameras** to apply to setting to all cameras.

- Alarm Settings

	Camera Name	IP Address	Alarm Recording
1	Camera 1	172.17.26.97	OFF
2	Camera 2		
3	Camera 3		
4	Camera 4		

Camera Number:

1: Camera 1

☐ Enable alarm recording

☐ Start recording when motion is detected by the camera

☐ Activate alarm recording only on selected schedule

☐ Manually specify the alarm FTP server address of the camera

Test

Apply

Apply to all cameras

Note: All the settings will not take effect until you click the Apply button. When applying the changes, recording will stop for a while (maximum 1 minute) and then restart.

Note: All the settings will not take effect until you click the **Apply** button. When applying changes, recording operation will stop for a while (maximum 1 minute) and then restart.

5.6.5 Advanced Settings

You can configure advanced recording settings in this section.

- Advanced Settings

Maximum length of each recording file: Minute(s)

When the available storage is less than GB:

☒ overwrite the oldest recordings

☐ stop writing recordings

☒ Keep alarm recordings for at least day(s)

☐ Remove recordings after day(s)

Alarm Recordings

Start recording video (at minimum) second(s) before the event occurs.

Stop video recording second(s) after the event ends.

Apply

Note: All the settings will not take effect until you click the Apply button. When applying the changes, recording will stop for a while (maximum 1 minute) and then restart.

- **Maximum period for each recording file:** Configure the maximum length of each recording file (maximum 15 min).
- **When the available storage is less than ...GB:** Select the action to take when the available storage is less than the preset level. You can select to overwrite the oldest recordings or stop writing new recordings.
- **Keep alarm recordings for at least ...day(s):** Specify the number of days that alarm recordings will be retained. This will prevent the recording files from being overwritten when the free storage space is insufficient.
- **Remove recordings after ...day(s):** Enter the number of calendar days for NVR to keep the recording files.
Please make sure your storage capacity is enough for saving the data for the number of calendar days you set. When recording data has reached the expiry date, expired video files will be deleted. For example, if you set to

delete recording data after 7 calendar days, on the 8th day, files recorded on the first day of each camera will be deleted so that NVR can start to save data of the 8th day.

- **Pre/Post Alarm Recordings**

- **Start recording video...second(s) before the event occurs:** Enter the number of seconds to start recording before an event occurs.
- **Stop video recording...second(s) after the event ends:** Enter the number of seconds to stop recording after an event ends.

The maximum number of seconds for the above settings is 300, i.e. 5 minutes.

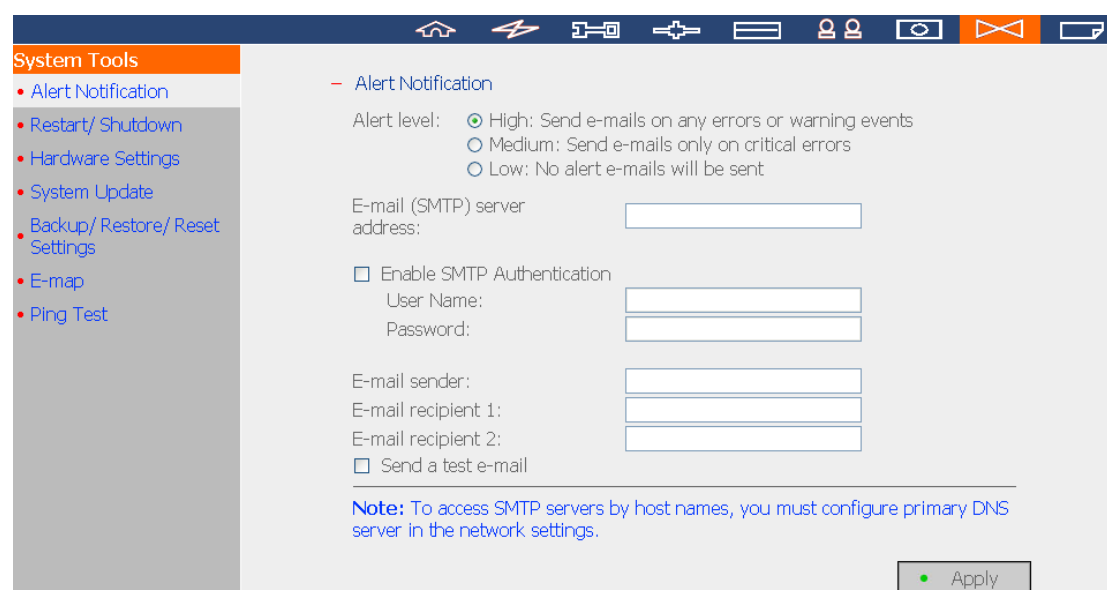
Note: All the settings will not take effect until you click the **Apply** button. When applying changes, recording operation will stop for a while (maximum 1 minute) and then restart.

5.7 System Tools

System Tools enable you to optimize the system maintenance and management. You can set alert notification, restart or shut down the server, configure hardware settings, system update, back up/ restore/ reset settings, set E-map and do ping test.

5.7.1 Alert Notification

Enter the e-mail address of the administrator and the IP address of the SMTP server. In case of warning or malfunction, e.g. power outage, a drive is unplugged, an e-mail will be sent to the administrator automatically. You can go to Event Logs to check the details of all errors and warnings.



The screenshot shows the 'Alert Notification' configuration window. On the left is a sidebar with 'System Tools' and a list of options: Alert Notification, Restart/ Shutdown, Hardware Settings, System Update, Backup/ Restore/ Reset Settings, E-map, and Ping Test. The main area is titled 'Alert Notification' and contains the following settings:

- Alert level:** Three radio buttons are present: 'High: Send e-mails on any errors or warning events' (selected), 'Medium: Send e-mails only on critical errors', and 'Low: No alert e-mails will be sent'.
- E-mail (SMTP) server address:** A text input field.
- Enable SMTP Authentication:** A checkbox that is currently unchecked.
- User Name:** A text input field.
- Password:** A text input field.
- E-mail sender:** A text input field.
- E-mail recipient 1:** A text input field.
- E-mail recipient 2:** A text input field.
- Send a test e-mail:** A checkbox that is currently unchecked.

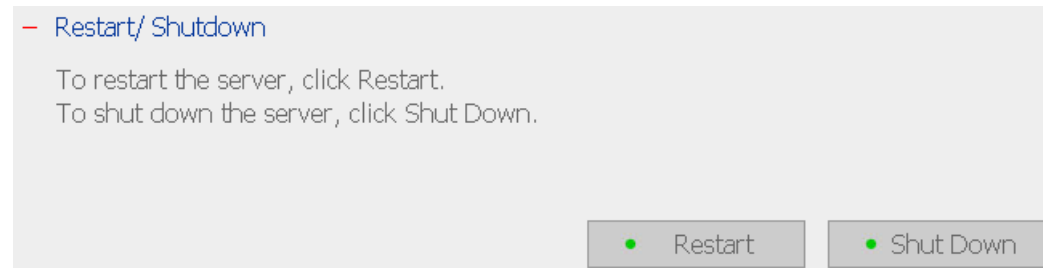
At the bottom, there is a **Note:** 'To access SMTP servers by host names, you must configure primary DNS server in the network settings.' and an 'Apply' button with a green dot icon.

Note: It is recommended to send a test e-mail to make sure you can receive the alert mails.

5.7.2 Restart/ Shut Down

Follow the steps below to restart or shut down the server.

1. Enter the administration page and select **Restart/ Shutdown** in System Tools.
2. Click Restart to reboot the server or Shut Down to turn off the server.



5.7.3 Hardware Settings

You can enable or disable the hardware functions of the server.

Hardware Settings

- ☒ Enable configuration reset switch
- ☒ Enable hard disk standby mode (if no access within 30 minutes)
- ☒ Auto power on when power resumes after power loss
- ☒ Enable front video backup button

Back up the latest 3 Day(s) recordings to the connected USB disk driver when pressed.

Note: The size of the external hard disk must be 10GB or above.

The configuration reset switch is enabled by default. When this option is disabled, please make sure you have kept your password safely. Otherwise, the server cannot be reset anymore if the password is lost.

Hard disk will go to standby mode if there is no access within the specified period.

Apply

- **Enable configuration reset switch**

By enabling this option, you can press the reset button for 5 seconds to reset the administrator password and system settings to default.

Note: The configuration reset switch is enabled by default. When this option is disabled, please make sure you have kept your password safely. Otherwise, the server cannot be reset anymore if the password is lost.

- **Enable hard disk standby mode**

When this function is enabled, hard disk will go to standby mode if there is no access within the specified period.

- **Auto power on when power resumes after power loss**

When this function is enabled, the server will turn on automatically when the power resumes after power loss.

- **Enable front video backup button**

NVR supports direct copy of recording data on the server to the connected USB device via the USB port. You can set the number of days that the video is recorded to copy to the device.

To use this function, please follow the steps below:

1. Set the number of days that the latest recordings should be backed up. If 3 days are entered, the recordings of today, yesterday and the day before yesterday will be backed up.
2. Connect a USB storage device, e.g. USB disk drive to the front USB port of NVR.

Press the **Backup** button on NVR. The recording data on NVR will start to be copied to the USB device instantly. If the USB device is recognized, the USB LED glows in blue. The USB LED will blink in blue when the data is being copied. The LED will become blue again when data copy is finished. You can then safely remove the device.



Note: Video backup function supports only USB device of 10GB storage capacity or above.

5.7.4 System Update

Before updating system firmware, please make sure the product model and firmware version are correct. Follow the steps below to update firmware:

System Update

Note: If the system is running properly, you do not need to update the firmware.

Current firmware version: 2.7.0 Build 3504

Before updating system firmware, please make sure the product model and firmware version are correct. Follow the steps below to update firmware:

Step 1: Download the release notes of the same version as the firmware from QNAP website <http://www.qnapsecurity.com/>. Read the release notes carefully to make sure you need to update the firmware.

Step 2: Before updating system firmware, back up all disk data on the server to avoid any potential data loss during system update.

Step 3: Click the **[Browse...]** button to select the correct firmware image for system update. Click the **[Update System]** button to update the firmware.

Note: System update may take tens of seconds to several minutes to complete depending on the network connection status. Please wait patiently. The system will inform you when system update is completed.

Browse...

Update System

1. Download the release notes of the same version as the firmware from QNAP Security website <http://www.qnapsecurity.com/>. Read the release notes carefully to make sure you need to upgrade the firmware.
2. Before upgrading system firmware, back up all disk data on the server to avoid any potential data loss during system update.
3. Click the **[Browse...]** button to select the correct firmware image for system update. Click **Update System** to update the firmware.

System update may take several minutes to complete depending on the network connection status. Please wait patiently. The system will inform you when system update is completed.

When performing system update, please make sure the power supply is at steady state. Failed to do so may cause the system unable to start up.

Note: If the system is running properly, you do not need to update the firmware. QNAP is not responsible for any forms of data loss caused by improper or illegal system update.

5.7.5 Backup/ Restore/ Reset Settings

- Backup/ Restore/ Reset Settings

- To restore all settings, click Browse to select a previously saved setting file and click Restore to confirm.
- To backup all settings, including user accounts, server name and network configuration etc., click Backup and select to open or save the setting file.
- To reset all settings to default, click Reset.

Note: The web browser may ask you input the default password when resetting the system if it is not the same as the current password.

- To backup all settings, including user accounts, server name and network configuration etc., click **Backup** and select to open or save the setting file.
- To restore all settings, click **Browse...** to select a previously saved setting file and click **Restore** to confirm.
- To reset all settings to default, click **Reset**. All data on the disk(s) will be deleted.

5.7.6 E-map

You can upload an E-map to NVR to illustrate the location of the cameras.

1. To upload an E-map, click **Browse...** and select the E-map file. Then click **Upload**.
2. You can change the caption for the E-map and click **Apply**.
3. After uploading the E-map, click **Test** to view the map.

- E-map

E-map Caption:

E-map File:

Note: The uploaded E-map must be JPEG format.

5.7.7 Ping Test

To test the connection to a specific IP address, enter the IP address and click **Test**.

- Ping Test

Test the connection to specific IP address:

Test

5.8 Logs & Statistics

5.8.1 Event Logs

The server can store thousands of recent event logs, including warning, error, and information messages. In case of system malfunction, event logs (only in English) can be retrieved to analyze system problems.

Logs & Statistics

• Event Logs

• System Information

Display All events

There are 456 events.

Page: 1

Type	Content	Date	Time
Warning	Re-launch process [upnpd].	2008/03/12	12:16:09
Warning	Re-launch process [upnpd].	2008/03/12	12:12:50
Warning	Re-launch process [upnpd].	2008/03/12	12:11:30
Warning	Re-launch process [upnpd].	2008/03/12	12:08:11
Warning	No recording data found for Camera 4 on 2008-03-11.	2008/03/12	12:05:01
Warning	No recording data found for Camera 3 on 2008-03-11.	2008/03/12	12:05:01
Warning	No recording data found for Camera 2 on 2008-03-11.	2008/03/12	12:05:01
Warning	No recording data found for Camera 1 on 2008-03-11.	2008/03/12	12:05:01
Warning	Re-launch process [upnpd].	2008/03/12	12:04:51
Warning	Re-launch process [upnpd].	2008/03/12	12:01:32

Save As...

Clear

Refresh

5.8.2 System Information

This page shows the current system status for diagnosis.

- System Information

Processor						
CPU Usage	0 %					
Memory						
Total Memory	122.9	MB				
Free Memory	38.1	MB				
Disk						
Disk Number	1					
Total Space	457.6	GB				
Free Space	70.9	GB				
Network						
Packets Received	4789					
Packets Sent	4789					
Error Packets	0					
Misc.						
System Up Time	0	Day(s)	0	Hour(s)	39	Minute(s)

Chapter 6 System Maintenance

This section provides a general overview on system maintenance.

6.1 Reset Administrator Password and Network Settings

To reset the administrator password and network settings, press the reset button of the server for five seconds. A beep sound will be heard.

After resetting the system, you can login the server with the default user name and password:

Default user name: administrator Password: admin

Note: To reset the system by the reset button, the option “**Enable configuration reset switch**” in Hardware Settings must be activated.

System Tools

- Alert Notification
- Restart/ Shutdown
- Hardware Settings
- System Update
- Backup/ Restore/ Reset Settings
- E-map
- Ping Test

— Hardware Settings

- ☒ Enable configuration reset switch
- ☒ Enable hard disk standby mode (if no access within 30 minutes)
- ☒ Auto power on when power resumes after power loss
- ☒ Enable front video backup button

Back up the recordings on the latest 3 day(s) to the connected USB device when the button is pressed.

Note: The size of the external hard disk must be 10GB or larger.
The configuration reset switch is enabled by default. When this option is disabled, please make sure you have kept your password safely. Otherwise, the server cannot be reset anymore if the password is lost.
Hard disk will go to standby mode if there is no access within the specified period.

• Apply

6.2 Power Outage or Abnormal Shutdown

In case of power outage or improper shutdown of the server, the server will resume to the state before it is shut down. If your server does not function properly after restart, please do the following:

1. If the system configuration is lost, configure the system again.
2. In the event of abnormal operation of the server, contact customer service for technical support.

To avoid the above situations, please back up your data periodically and make sure you have done the following:

- Follow the instructions described in [Chapter 5.7.2](#) to restart or shut down the server.
- If there is an anticipated power outage, back up all important data and turn off the server properly until power supply is resumed.

6.3 Mirrored Disk Hot Swapping

NVR supports hot swapping. When a hard disk of RAID-1 mirroring disk volume fails, the failed disk can be replaced by a new one immediately without shutting down the system, and the recording data can be reserved. However, if the hard disks are working properly and recording is in process, do not hot swap the disks to avoid damage to the disks or recording files.

Chapter 7 Troubleshooting

1. The monitoring screen did not display.

Please check the following:

- A. Check if you have installed ActiveX when logging in the monitoring page. Set the security level to "Medium" or lower in Internet Options of IE browser.
- B. Make sure NVR is turned on and the network is correctly connected.
- C. The IP address of NVR does not conflict with other devices in the same subnet.
- D. Check the IP address settings of NVR and your computer. Make sure they are in the same subnet.

2. In the monitoring page, unable to view live video on one of the cameras.

Please check the following:

- A. The IP address, name, and password entered in the camera configuration page are correct. You can use the **Test** function to verify the connection.
- B. When the PC and the network camera are in the same subnet, while NVR is in another one, you cannot view the monitoring screen from the PC. You can solve the problems by the following methods:
 - Method 1: Enter the IP address of the network camera as the WAN IP in NVR.
 - Method 2: Configure the router to allow internal access to the public IP address and the mapped ports of the network cameras.

3. I cannot login the administration page.

Please check if you have the administrator authority. Only administrators are allowed to login NVR.

4. The live video is not clear or smooth sometimes.

- A. The image quality may be restricted and interfered by the actual network traffic.
- B. When there are multiple accesses to the camera or the NVR server, the image quality will be reduced. And it is recommended to have three

simultaneous connections to the monitoring page at maximum. For better recording performance, please do not open too many IE browsers to view the live video.

- C. The same camera may be shared by multiple NVRs for recording at the same time. Please use dedicated cameras.

5. The alarm recording does not function.

- A. Please login the administration page and go to Camera Settings-Alarm Settings. Make sure alarm recording is enabled for the camera.
- B. If NVR is installed behind a router while the network camera is not, alarm recording will not work.
- C. When alarm recording is enabled, make sure you have configured the number of days that alarm recordings will be retained in Camera Settings-Advanced Settings. Otherwise, the recordings may be overwritten.

6. The estimated storage space for recording displayed in Recording Settings page is different from the actual value.

This estimated value is for reference only. The actual disk space may vary according to the image contents, network environment, and the performance of the cameras.

7. The E-map cannot be displayed correctly.

Please check the file format. NVR supports E-map in JPEG only.

8. I cannot find my NVR in Finder.

- A. Check if NVR is turned on.
- B. Check the network connection of the computer and NVR.
- C. Refresh Finder and check the IP address of NVR. Make sure you have turned off all firewall software on your computer.

9. The changes to the system configurations cannot take effect.

After changing the settings in administration page, click the Apply button to apply the changes.

10. The monitoring page cannot be fully displayed in Internet Explorer.

If you are using the zooming function of Internet Explorer 7, the page may not be displayed properly. Please click F5 to refresh the page.

11. I cannot use the SMB, FTP, and Web File Manager of NVR.

- A. Please go to Network Settings-File Services page and check if these three functions are enabled.
- B. When NVR is installed behind a router and the access to NVR is outside the router, you will not be able to use SMB and FTP services. Please refer to [Appendix F](#) for details.

12. The server takes too long to restart.

When the server has been restarting for more than 5 minutes, please turn off the power and turn on the server again. If the problem persists, please contact the technical support.

13. How to enlarge my storage capacity by eSATA in NVR-101?

Warning: After the following setting, your original disk would be formatted. To backup current video recordings, please refer to [Chapter 5.7.3](#) for front video backup button details.

- A. Connect an eSATA disk to the eSATA port.
- B. Go to Device Configuration in system administration page.
- C. You can create the following disk volumes: RAID 1 Mirroring Disk Volume, RAID 0 Striping Disk Volume or Linear Disk Volume.

Note: Your eSATA disk will be shown as drive 2.

Appendix A Hard Disk Compatibility List

This product works with 3.5" SATA hard disk drives from major hard disk brands. For the HDD compatibility list, please visit <http://www.qnapsecurity.com/>.



Note: QNAP disclaims any responsibility for product damage/ malfunction or data loss/ recovery due to misuse or improper installation of hard disks in any occasions for any reasons.

Appendix B LED Indication

NVR provides LED indicators for you to indicate system status and information easily.



1. USB Status
2. System Status
3. HDD
4. eSATA HDD
5. LAN
6. Power

When the system is turned on, you will see the following LED indication:

1. The power LED will become blue; the system LED will blink in red.
2. A few seconds later, you will hear a short beep sound, and the system LED will blink in green.
3. Wait for about one minute. You will hear another beep sound. The system has started.

LED Display & System Status Overview

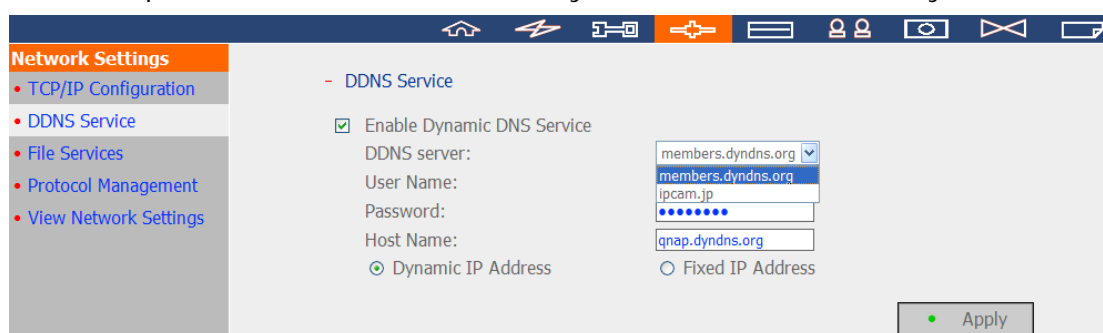
LED	LED Display & System Status
Power	Blue: Power is on
LAN	Blink in orange when accessing network
HDD1/eSATA	Blink in orange when accessing the disk(s)
System Status	Green: System is started and ready
	Blink in green: No hard disk is detected.
	Blink in green for 5 seconds, then blink in green and red alternatively: Hard disk not initialized
	Blink in red: Bad blocks are found in hard disk
	Blink in red: Disk full
USB Status	Blue: You can press the backup button to back up video. Blink in blue: Backing up video

Other Status			
Action	LED	In Process	Finished
Update firmware	Power	Blink in blue	Blue
	System Status	Blink in green and red alternatively	Green (long beep thrice)
System shut down	Power	Blink in blue	Off
	System Status	Off with a short beep	Off
HDD standby mode	System Status	Off	
RAID 1 degraded mode	System Status	Red (long beep twice)	Off
RAID 1 rebuilding	System Status	Blink in red (long beep twice)	Green

Appendix C Dynamic Domain Name Registration

NVR supports DDNS service provided by DynDNS. You can go to DynDNS website <http://www.dyndns.org/> to register a dynamic domain name.

Configure and activate DDNS service to enable the Internet users to access your NVR via this dynamic domain name. When the ISP assigns a new WAN IP address, NVR will update the new address to the DynDNS server automatically.



The screenshot displays the 'Network Settings' menu on the left, with 'DDNS Service' selected. The main configuration area is titled 'DDNS Service' and includes the following options:

- ☒ Enable Dynamic DNS Service
- DDNS server:
- User Name:
- Password:
- Host Name:
- ☒ Dynamic IP Address ☐ Fixed IP Address

An 'Apply' button is located at the bottom right of the configuration area.

Registration Procedure

Please follow the steps below to register a dynamic domain name. This guide is for reference only. If there are any changes, please refer to the instructions or documents on the web site.

1. Open the browser and connect to <http://www.dyndns.com/>. Click **Create Account** to begin registration.

The screenshot shows the DynDNS website homepage. At the top, there is a navigation bar with links: About, Services, Account, Support, and News. The main header features the DynDNS logo and a login section with fields for 'User:' and 'Pass:', a 'Login' button, and links for 'Lost Password?' and 'Create Account' (the latter is highlighted with a red box). Below the header, a large banner reads 'Invisible Reliability, Obvious Value.' and lists several services: Run your own server, Mail delivery solutions, Static and dynamic IPs, Easy-to-use web interface, and Top-notch technical support. To the right of the banner, there are sections for 'DNS Services', 'MailHop Services', 'Network Monitoring', and 'SSL Certificates'. Below the banner, a 'News' section mentions 'DynDNS Named One of Business NH Magazine's Best Company to Work For in NH'. At the bottom, there are four columns of links: Resources (What is DNS?, Home Solutions, Business Solutions), Services (Custom DNS, Dynamic DNS, MailHop Outbound), Support (Update Clients, 24/7 Premier Support, Developer's Connection), and About DynDNS (Search DynDNS, DynDNS Careers, Contact Us). The footer contains copyright information and links to Privacy Policy, Acceptable Use Policy, and Trademark Notices.

DynDNS®

User: Pass:

[Lost Password?](#) - [Create Account](#)

[About](#) [Services](#) [Account](#) [Support](#) [News](#)

Invisible Reliability, Obvious Value.

- Run your own server
- Mail delivery solutions
- Static and dynamic IPs
- Easy-to-use web interface
- Top-notch technical support

[Learn more...](#)

DNS Services
DNS for static and dynamic IP addresses

MailHop Services
Ensure reliable mail delivery

Network Monitoring
Monitor your online services, 24x7x365

SSL Certificates
High quality digital certificates

News DynDNS Named One of Business NH Magazine's Best Company to Work For in NH

Resources
What is DNS?
Home Solutions
Business Solutions


Services
Custom DNS
Dynamic DNS
MailHop Outbound

Support
Update Clients
24/7 Premier Support
Developer's Connection

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Contact Us

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2. Enter the user name, email address, and password to create an account for DDNS service. Please verify your email address to receive the confirmation message from the server.

 **DynDNS**[®]

User: Pass:

[Lost Password?](#) - [Create Account](#)

[About](#) [Services](#) [Account](#) [Support](#) [News](#)

[My Account](#)
[Create Account](#)
[Login](#)
[Lost Password?](#)

Create Your DynDNS Account

Please complete the form to create your free DynDNS Account.

- User Information

Username:

E-mail Address: Instructions to activate your account will be sent to the e-mail address provided.

Confirm E-mail Address:

Password: Your password needs to be more than 5 characters and cannot be the same as your username. Do not choose a password that is a common word, or can otherwise be easily guessed.

Confirm Password:

- About You (optional)

Providing this information will help us to better understand our customers, and tailor future offerings more accurately to your needs. Thanks for your help!

How did you hear about us:

Details:

We do not sell your account information to anyone, including your e-mail address.

3. Select to accept the terms of service.

- Terms of Service

Please read the acceptable use policy (AUP) and accept it prior to creating your account. Also acknowledge that you may only have one (1) free account, and that creation of multiple free accounts will result in the deletion of all of your accounts.

("AUP") and any other operating rules and policies set forth by DynDNS. The AUP comprises the entire agreement between the Member and DynDNS and supersedes all prior agreements between the parties regarding the subject matter contained herein. BY COMPLETING THE REGISTRATION PROCESS AND CLICKING THE "Accept" BUTTON, YOU ARE INDICATING YOUR AGREEMENT TO BE BOUND BY ALL OF THE TERMS AND CONDITIONS OF THE AUP.

2. DESCRIPTION OF SERVICE

DynDNS is providing the Member with various DNS-based aliasing and hosting services. The Member must (1) provide all equipment necessary for its own Internet connection, including computer and modem, and (2) provide for the Member's own access to the Internet and pay any fees related with such connection. The Member agrees to provide and

I agree to the AUP: ☐

I will only create one (1) free account: ☐

4. Configure the mailing lists if necessary. Then click **Create Account**.

Mailing Lists (optional)

DynDNS maintains a number of mailing lists designed to keep our users informed about product announcements, client development, our company newsletter, and our system status. Please use the checkboxes below to alter your subscription preference. Your subscription preference may be changed at any time through the [account settings](#) page.

Announce:	<input type="checkbox"/>
MailHop:	<input type="checkbox"/>
system-status:	<input type="checkbox"/>

Next Step

After you click "Create Account", we will create your account and send you an e-mail to the address you provided. Please follow the instructions in that e-mail to confirm your account. You will need to confirm your account within 48 hours or we will automatically delete your account. (This helps prevent unwanted robots on our systems)

Create Account

5. When your account is successfully created, a confirmation message will be sent to your e-mail address. Please follow the instructions in the e-mail to activate your account within 48 hours. When you have finished the confirmation process, you can apply for your own dynamic domain name. Please refer to the website of the DDNS provider for more information.

Appendix D Product Specifications

Software Specification

Video	
Display Mode	Single, quad, Picture-in-Picture, Sequential mode
Recording Cameras	Up to 4
Compression Format	Motion-JPEG/ MPEG-4 (depend on IP Camera)
Video Setting	Resolution, Quality, Frame Rate
E-map	Upload E-map
Recording	
Recording Mode	Continuous, manual, scheduled, alarm, motion, snapshot
Buffer Storage for Alarm Images (before and after events)	Pre-recording: 300 Seconds/ Post-recording : 300 Seconds (Total 600 Seconds/ 10 Minutes)
Recording Performance	Up to 120 frames at QVGA/ CIF (320x240) Up to 40 frames at VGA (640x480) * Real performance may vary in different environment
File Format	AVI (Recordings can be played by Windows Media Player)
Playback	
Playback Mode	Play, pause, stop, fast forward, full screen display
Video Search	Search by date, time
Video Player	Immediate playback by default video player
Download	Click to download recorded files from web page
Storage	
Disk Mode	Single, RAID 0, RAID 1, Linear
Capacity	Support 1 x 3.5" SATA I/II HDD, up to 1TB or above, expandable to 2TB via eSATA
Services	Web File Manager, FTP, SMB/CIFS
Network	
Support	HTTP, TCP/IP, SMTP, DHCP, Static IP, DNS, DDNS, FTP, NTP, UPnP
Camera IP Address & Port	Allow setting LAN/WAN IP address of each camera
Utility Software	
Finder	Discovery and quick setup
Security	
Operation System	Linux embedded, free from PC crash and virus attack
User Management	The right to monitor and playback each camera can be separately defined for each individual user (up to 32 users)
Alert Notification	E-mail, buzzer, event logs
UPS	Support APC (USB type UPS)
Event Log	Detailed record of all events

Client PC Requirement	
CPU	Pentium 4 CPU 2 GHz or higher
Memory	512 MB or above
Operation System	Windows XP/ Vista (32 bit)
Browser	Internet Explorer 6.0 or later
Network Interface	10/100 Mbps or above
View Resolution	Suggest 1024 X 768 pixel or above
Language Support	
English/ French/ German/ Italian/ Japanese/ Spanish/ Simplified Chinese/ Traditional Chinese/ Danish/ Dutch/ Finnish/ Korean/ Norwegian/ Polish/ Portuguese/ Russian/ Swedish	
Certification	
CE , FCC , VCCI, BSMI	

Hardware Specification

HDD	Support 1 x 3.5" SATA I/II HDD, up to 1TB or above, expandable to 2TB via eSATA (the standard system is shipped without HDD)
LAN Port	1 x Gigabit RJ-45 Ethernet port
LED Indicators	Power, USB status, System status, LAN, hard disk
USB	3 x USB; for USB storage device for one touch auto-video backup and UPS device
Buttons	USB auto-video backup button, power button, reset button
Form Factor	Portable desktop
Dimensions	218.4(D) x 60(W) x 165.5 (H) mm
Weight	Net weight: 0.71 Kg (without HDD) Gross weight: 1.57 Kg (without HDD)
Temperature	0~35°C
Humidity	0%~85% R.H.
Power Supply	Input: 100-240V AC, 50/60Hz, Output: 12V DC, 3A
Secure Design	K-Lock security slot for theft prevention; power cord hook for kicking-off prevention

*Designs and specifications are subject to change without notice. Please contact QNAP for updated information.

Appendix E Network Camera Compatibility List

AXIS Network Camera	AXIS 205
	AXIS 206
	AXIS 206M
	AXIS 207/ 207W
	AXIS 207M/ 207MW
	AXIS 2100
	AXIS 2130R
	AXIS M1011/M1011-W
	AXIS M1031-W
D-Link Network Camera	DCS-2120
	DCS-2121
	DCS-3220(G)
	DCS-3420
	DCS-5220
	DCS-5300(G)
	DCS-6620(G)
	DCS-900(A)(B1)(B2)
EDIMAX Network Camera	IC-1510
	IC-1510 Wg
	IC-3010
	IC-3010 Wg
	IC-7000PT
	IC-7000PTn
EtroVision Network Camera	EV3130/ 3131
	EV3830
	EV6130
	EV6332
	EV6530
iPUX Network Camera	ICS-1001/ ICS-1011
	ICS-1003/ ICS-1013
	ICS-1300/ ICS-1310
	ICS-130A/ ICS-131A
LevelOne Network Camera	FCS-0010/ WCS-0010
	FCS-0020/ WCS-0020
	FCS-1010/ WCS-2010
	FCS-1030/ WCS-2030
	FCS-1040/ WCS-2040
	FCS-1060/ WCF-2060
	FCS-1070/ WCS-2070
	FCS-1091/ WCS-1091
	FCS-3000
	FCS-3021
	FCS-5030
Linksys Network Camera	PVC-2300
	WVC-200
	WVC54GCA
Panasonic Network Camera	BL-C131

	BL-C111
	BL-C30
	BL-C10
	BL-C20
	BL-C1
TRENDnet Network Camera	TV-IP212/ TV-IP212W
	TV-IP312/ TV-IP312W
	TV-IP410/ TV-IP410W
	TV-IP422/ TV-IP422W
Vivotek Network Camera	IP3112/ IP3122
	IP3111/ IP3121
	IP3132
	IP3135/ IP3137
	PT3112/ PT3122
	PT3117/ PT3127
	IP7131/ IP7132
	IP7135/ IP7137
	PT7135/ PT7137
	IP7138/ IP7139
Y-CAM Network Camera	Y-CAM White
	Y-CAM Black

*For the information of supported camera models, please visit QNAP Security website at <http://www.qnapsecurity.com/>.

Appendix F Configuration Examples

Environment 1: NVR, IP Camera and monitoring PC are all in the same network

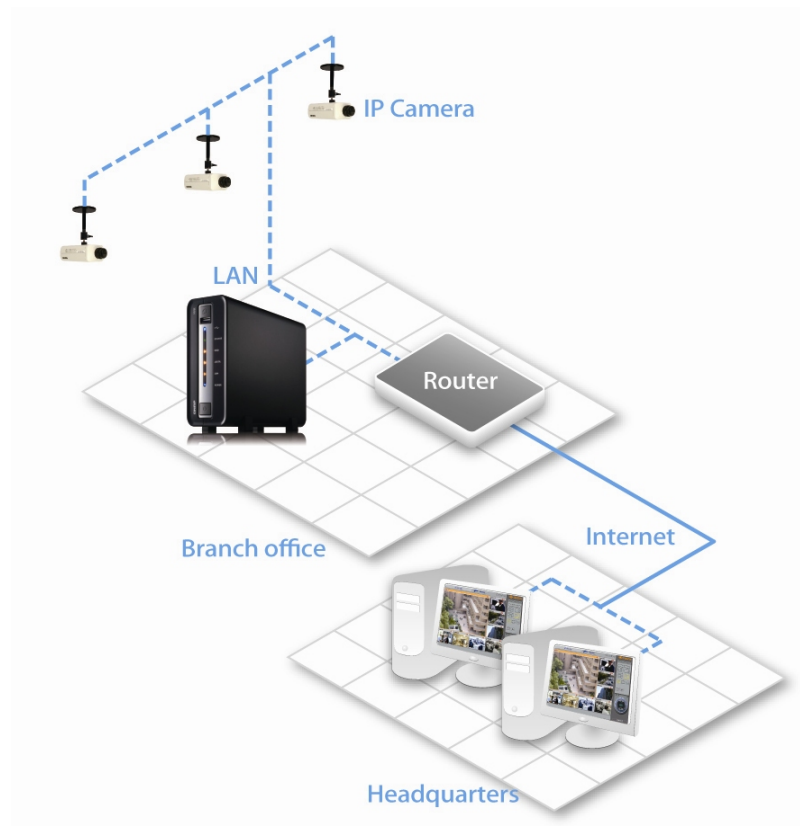


Network Surveillance Installation for SOHO and SMB

	IP Address
NVR	192.168.1.1
PC	192.168.1.100
Camera 1	192.168.1.101
Camera 2	192.168.1.102
Camera 3	192.168.1.103

In the example, just add the camera to NVR by entering the cameras' IP address.

Environment 2: NVR and IP camera are installed behind the router, while the monitoring PC is located remotely



	IP Address	Mapped port in router
NVR	<i>192.168.1.1</i>	<i>8000</i>
Camera 1	<i>192.168.1.101</i>	<i>8001</i>
Camera 2	<i>192.168.1.102</i>	<i>8002</i>
Camera 3	<i>192.168.1.103</i>	<i>8003</i>
Router public IP	<i>219.87.144.205</i>	
PC	<i>10.8.10.100</i>	

In this example, to allow a remote PC to connect to NVR and the cameras, you need to:

Step 1. Set up port mapping (virtual server) on the router.

From	Forward to
219.87.144.205:8000	192.168.1.1:80
219.87.144.205:8001	192.168.1.101:80
219.87.144.205:8002	192.168.1.102:80
219.87.144.205:8003	192.168.1.103:80

Step 2. Add camera to NVR by entering the IP address of the camera in the "IP Address" settings, and the public IP address of the router and the mapped ports of the camera to the "WAN IP Address" settings.

Note: When configuring the network camera, WAN IP and LAN IP must be entered.

To open FTP (port 21) and SMB (port 445) of NVR on WAN, you have to set the following port mapping settings:

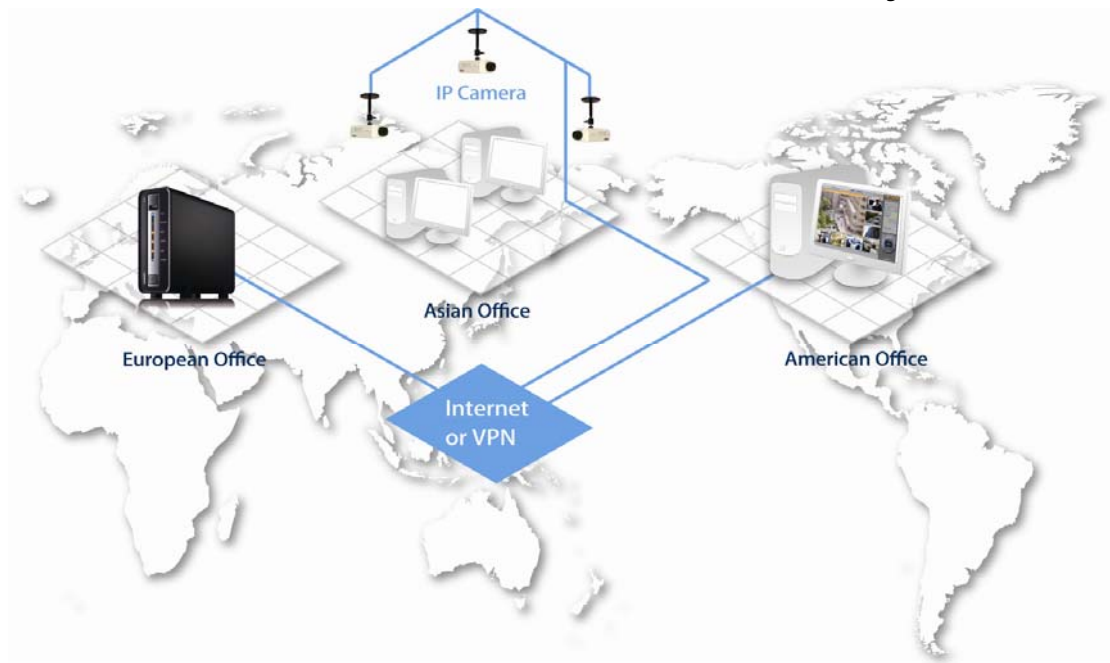
From	Forward to
219.87.144.205:21	192.168.1.1:21
219.87.144.205:139	192.168.1.1:139
219.87.144.205:445	192.168.1.1:445

After finishing the above two steps, you can access NVR via WAN by entering the IP address <http://219.87.144.205:8000> in the IE browser. Then login NVR via the correct user name and password.

If the port specified to NVR is 80, you can enter <http://219.87.144.205> to access NVR as the default port of HTTP is 80.

Note: If the router does not use a fixed IP, you will need to configure DDNS on the router. Other configurations are the same as above.

Environment 3: NVR and IP camera are all located remotely



	IP Address
NVR	219.87.144.205
Camera 1	61.62.100.101
Camera 2	61.62.100.102
Camera 3	61.62.100.103

In this example, just add the camera to NVR by adding its IP address to the “IP Address” settings.

Note: If there is a particular port for connecting the camera, please specify the port in NVR configuration.

Environment 4: NVR and IP camera are installed behind the router

	IP Address
NVR 1	192.168.1.101
NVR 2	192.168.1.102
NVR 3	192.168.1.103
Router public IP	219.87.145.205

In the example, to allow a PC which is located remotely to access each NVR via FTP, you need to:

Step 1. Set up port mapping (virtual server) on the router


	From	Forward to
NVR 1	219.87.145.205:2001	192.168.1.101:21
NVR 2	219.87.145.205:2002	192.168.1.102:21
NVR 3	219.87.145.205:2003	192.168.1.103:21

You could directly connect NVR 1 via FTP by ftp://219.87.145.205:2001


You could directly connect NVR 2 via FTP by ftp://219.87.145.205:2002

You could directly connect NVR 3 via FTP by ftp://219.87.145.205:2003

Step 2. Enable FTP Port Mapping in NVR

If you want to connect each NVR via FTP by clicking  button in playback page of each NVR, you need to enable FTP port mapping in Network Settings > File Services > FTP Service on the system administration page and set the mapped port number.

	Mapped Port
NVR 1	2001
NVR 2	2002
NVR 3	2003

After finishing the above two steps, you can access NVR via FTP by entering the IP address in the IE browser or clicking  button in playback page. Then login NVR via the correct user name and password.

Technical Support

QNAP provides dedicated online support and customer service via instant messenger. You can contact us by the following means:

Online Support: <http://www.qnapsecurity.com>

E-mail: q_support@qnap.com

MSN: q.support@hotmail.com

SKYPE: qnapskype